



**FRCS**  
Family Service  
Centre

Foundation of Rotary Clubs Singapore

A large, circular graphic element containing a photograph of a lush green forest. Sunlight rays filter through the trees, creating a warm, golden glow. The graphic is overlaid with several curved, translucent green lines that sweep across the image.

# **HOPE** *Shining Through*

**FRCS FSC ANNUAL REPORT FY 2021/2022**

# CONTENTS

ABOUT US	1
OUR CHAIRMAN'S MESSAGE	2
OUR MANAGEMENT COMMITTEE	3
OUR STAFF TEAM	4
OUR SERVICES	5
OUR ACHIEVEMENTS AND KEY HIGHLIGHTS	12
OUR RESEARCH PROJECTS	20
OUR STAFF DEVELOPMENT INITIATIVES	25
SG CARES VOLUNTEER CENTRE @ CLEMENTI	29
ACKNOWLEDGEMENTS	33
OUR FINANCIAL STATEMENTS	36

## **FINANCIAL YEAR**

Unless otherwise specified, this report is applicable for the financial year ending 30 June 2022 so as to align with the financial year period adopted by Rotary International and the Foundation of Rotary Clubs (Singapore) Ltd.

## **DISCLAIMER**

The report is accurate at the point of printing. Should there be further updates to the report thereafter, this will be revised in the online version at [www.frcsfsc.sg](http://www.frcsfsc.sg).



# ABOUT US

Established in 1997, Foundation of Rotary Clubs Singapore Family Service Centre (FRCS FSC) is a division of the Foundation of Rotary Clubs (Singapore) Ltd (FRCS), which is part of Rotary International, the first service club organization in the world. Previously named Rotary FSC, the centre was rebranded as FRCS FSC in January 2020, to align with its parent organization. In April 2021, FRCS was appointed by the SG Cares Office to run the SG Cares Volunteer Centre (VC) in Clementi. The SG Cares VC @ Clementi is operated by FRCS FSC and is sited within the FSC at the Clementi office.

## OUR MOTTO

Service Above Self

## OUR MISSION AND VISION

Impacting every family and individual in need through our ideal of Service Above Self

## OUR OBJECTIVES

- To strengthen the potential of individuals, families and groups with different concerns
- To provide family-oriented programmes which are responsive to the changing needs of the community
- To collaborate with community organizations to improve social services for persons and their families who are in need

## OUR SHARED BELIEFS

- Teamwork – Supporting one another as a team in achieving our Centre's objectives
- Respect – Upholding the dignity, rights and worth of every individual; our clients, partners and colleagues
- Integrity – Adhering to the Code of Conduct and the highest standards of ethical practice
- Professionalism – Maintaining the highest professional standards and having positive regard for others and self
- Client-Centredness – Placing clients' interest as the core and priority in all matters
- Compassion – Understanding and love for self and others

## OUR STRATEGIC DIRECTIONS

The Management Committee and the Staff Team of FRCS FSC are committed to drive towards:

- Our Mission and Objectives and be Recognized as an Integral Social Service Resource in Singapore
- A Strong Family Service Centre in Supporting Individuals and Families who are facing various Challenges
- Meeting Needs of Clients through Evidence-Based Practice and Research and Growth towards Specialization
- Growing Staff Capability through Training Programmes and Structured Supervision
- Enhancing Collaboration with Key Stakeholders in Supporting the Needs of our Clients



## OUR CHAIRMAN'S MESSAGE

“ Going forward, we will continue to journey with individuals and families in need, encouraging them to behold the hope shining through life's dark and difficult moments. ”

### Coming Alongside, Journeying Together

At the heart of all we do at FRCS FSC is a commitment to come alongside individuals and families in need. For over two years, the COVID-19 pandemic has called for us to hold out hope for them, reminding them of their strength to overcome obstacles. Going forward, we will continue to journey with them, encouraging them to behold the hope shining through life's dark and difficult moments.

We can only achieve this through services that uplift lives. In FY2021/2022, therefore, we were constantly looking into staff and programme development. Just a year after the launch of the SoberRISE initiative, we took the programme up a notch, by establishing a Focused Intervention Team in Addictions and Mental Health to enhance our capabilities and ramp up support for persons with alcohol use disorder. Eventually, we also hope to better support those with mental health concerns as well.

As the COVID-19 crisis put homelessness in the spotlight, we conducted research on the issue so that it may inform our future service delivery. To hone our competencies in Case Work, we began the engagement of an external consultant to complement and strengthen the ongoing clinical supervision of our staff.

In our first year of overseeing the operations of SG Cares Volunteer Centre (VC) @ Clementi, we recruited and mobilized more than 600 volunteers to help in various initiatives by our community partners. Activities at the SG Cares VC @ Clementi are set to grow, riding on a wave of volunteerism in the community.

### Navigating Change, Renewing Hope

The year ahead will be characterized by change, yet there will be continuity. COVID-19 may have changed many things, but the need for the human touch stays strong. While online tools have been extremely useful for us to remain connected, nothing can replace face-to-face interaction for the building of relationships. With

gradual relaxation of Safe Management Measures, we enter a new phase of greater opportunities to meet in person.

Activities such as home visits and outreach events can take place with less limitations. As places spring to life, we get to return to fundamental components of our work – meeting clients where they are and understanding their environment. In the lead up to the celebration of our 25th anniversary next year, we also look forward to holding a Community Day and showcasing our West Coast branch that began operations in early 2020.

As Chairman of the FRCS FSC Management Committee (MC) for this term ending 30 June 2022, I am pleased to be passing the baton into the capable hands of the next leader, Mr Khushroo Dastur. With experience serving in the MC, Mr Dastur will lead a proven and competent team which includes newly appointed members. I want to thank the MC, and especially the outgoing Vice-Chairman Mr Li Guang Sheng, for working tirelessly with me through the years.

We want to thank our staff too for their dedication and professionalism. Issues such as the lingering effects of the COVID-19 crisis and rising cost of living may be anticipated in the coming months, nevertheless the staff will stand by our beneficiaries to weather the storm. Additionally, we appreciate our volunteers for sharing their time and talents with our beneficiaries.

Finally, we want to thank the Ministry of Social and Family Development, National Council of Social Service, National Addictions Management Service, SG Cares Office of the Ministry of Culture, Community and Youth, community and grassroots organizations, Foundation of Rotary Clubs (Singapore) Ltd and Rotary Clubs, for their unwavering support so that we can truly walk alongside those we serve.

### Yeo Chuen Eng

Chairman  
FRCS Family Service Centre Management Committee



# OUR MANAGEMENT COMMITTEE

## ADVISER



Principal Adviser  
**Mr Wong Kwai Wah**  
Honorary Secretary  
Foundation of Rotary  
Clubs (Singapore) Ltd  
Rotary Club of Changi

The FRCS FSC Management Committee (MC) consists of volunteers who are professionals from various fields, such as Human Resource, Finance, Business, Social Work, and others.

The MC is further divided into four Sub-Committees, to consider key areas of development for the FSC, namely Strategic Planning, Finance, Human Resource and Services.

## MANAGEMENT COMMITTEE



Chairman  
**Mr Yeo Chuen Eng**  
Rotary Club of Singapore West



Vice-Chairman I  
**Mr Li Guang Sheng**  
Rotary Club of Shenton



Vice-Chairman II  
**Mr Khushroo Dastur**  
Rotary Club of Tanglin



Honorary Secretary  
**Ms Lily Lim**  
Independent



Honorary Treasurer  
**Ms Angela Chin**  
Rotary Club of Singapore East



Member (up to March 2022)  
**Mr Troy H. Engle**  
Rotary Club of Singapore North



Member  
**Mr Rey Zheng Xinhe**  
Rotary Club of Singapore West



Member  
**Ms Linda Auyong**  
Independent



Member  
**Ms Yeo Lai Mun**  
Independent

# OUR STAFF TEAM



## From left to right

### 1st row:

Ms Celine Thoo Ee Fong (Corporate Service Manager), Ms Felicia Chau Hui Ngar (Community Partnership Associate, SG Cares VC), Ms Zulayqha Zulkifli (Social Worker), Ms Rejab Fatimah Abu Yamani (Corporate Service Assistant).

### 2nd row:

Ms Suhaina Samsi (Social Worker), Ms Ng Rui Fang (Social Worker), Mr Peter Li Zhaojie (Senior Social Worker), Mr Muhammad Muhsin Abdul Jalil (Social Worker), Ms Aarathanna Maria Mohan (Community Partnership Executive, SG Cares VC).

## From left to right

### 1st row:

Ms Nursuhailah Abu Samat (Corporate Service Executive), Ms Madeline Krishnasamy (Assistant Senior Social Worker), Ms Chey Siow Wei (Senior Social Worker).

### 2nd row:

Ms Siti Nur Atiqah Aminudin (Community Partnership Executive, SG Cares VC), Ms Stephanie Lai Yoke Fong (Assistant Community Partnership Manager).

### 3rd row:

Ms Nur Farhana Harun (Social Worker), Ms Chan Wai Ping (Senior Counsellor).

### 4th row:

Mr Muhammad Sofian Moojimmy (Assistant Senior Social Worker), Mr Billy Loh Rong Shun (Senior Social Worker).



## From left to right

### 1st row:

Ms Hoe Qian Yu (Social Worker), Ms Asimah Beevi Abdul (Social Worker), Ms Adeline Tan Qian Han (Community Partnership Executive, SG Cares VC), Ms Hillary Heng Jia Xin (Social Work Associate), Ms Lim Shi Yan (Social Worker), Ms Hairun Nisha Hasamohideen (Corporate Service Assistant).

### 2nd row:

Mr Amran Jamil (Executive Director), Mr Muhammad Khalifah Nazir Mohd Ali (Community Partnership Assistant).

Not in photo: Ms Eunice Koh Si Yuh (Social Worker)



# OUR SERVICES

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## AN OVERVIEW OF FRCS FSC SERVICES

### Case Work

At FRCS FSC, we provide support and assistance to individuals and their families by helping them develop insight into issues they struggle with; empowering them to cope better with life challenges; as well as assessing their different needs and linking them to relevant community resources. We work with a wide range of clients, including children, youth, and the elderly.

**Case Work services** provided by Social Workers and Counsellors, enable clients to gain a deeper understanding of their personal, social or emotional issues, and to work towards resolving them.

### Types of Issues Presented in Case Work

- ✦ Marital
- ✦ Child Behaviour/Parenting
- ✦ Financial
- ✦ Family Violence/Abuse
- ✦ Interpersonal Relationships
- ✦ Others, for example elderly-related concerns, caregiving and addictions

**Information and Referral services** are provided to clients who do not require Case Work services but need community resources. They are linked to organizations with services that are relevant to them and their families.

### Group Work

Our programmes are targeted at children, youth and parents as well as other specific groups. Conducted through talks, workshops and group work sessions, these programmes cater to the well-being of the individuals and families.

### Community Work

We conduct outreach to residents and partners to:

- ✦ Increase awareness of our programmes and services among individuals and families in need of support; and
- ✦ Collaborate with community partners, to bring about adequate support for individuals and families.



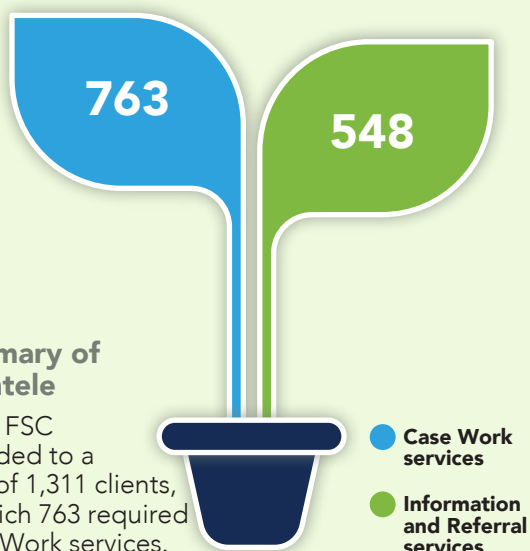
# OUR SERVICES

## CASE WORK

FRCS FSC adopts the reporting standards, as required by the Ministry of Social and Family Development (MSF) and the National Council of Social Service (NCSS). The following data reflects cases managed by the FSC for the period of 1 April 2021 to 31 March 2022.

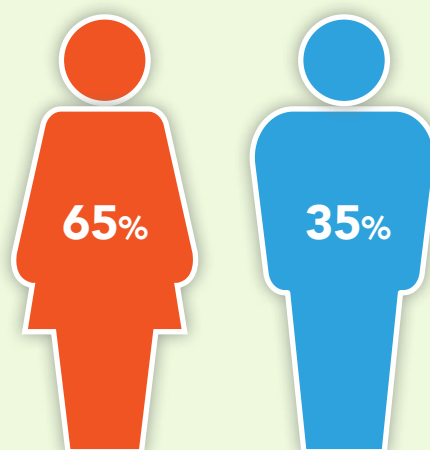
### Summary of Clientele

FRCS FSC attended to a total of 1,311 clients, of which 763 required Case Work services.



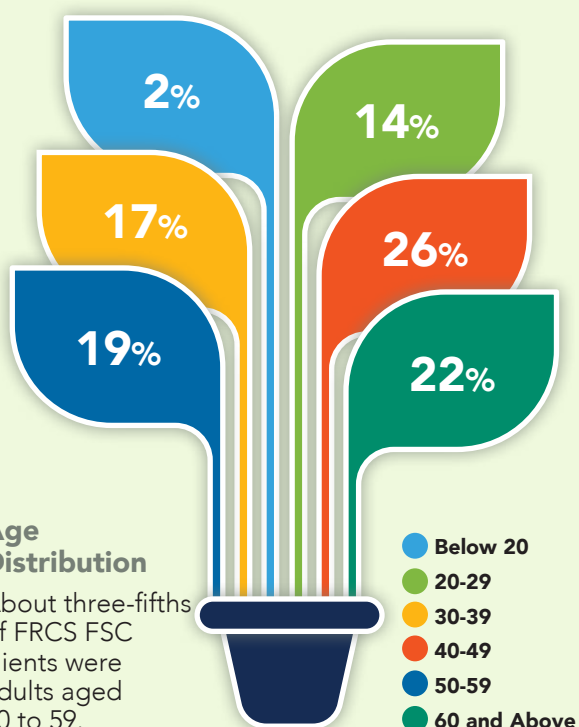
### Gender

Clients who sought Case Work services were predominantly women.



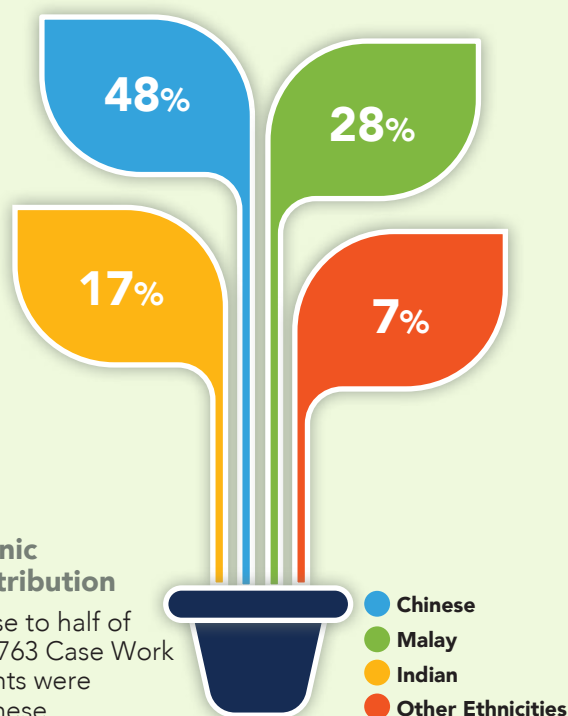
### Age Distribution

About three-fifths of FRCS FSC clients were adults aged 30 to 59.



### Ethnic Distribution

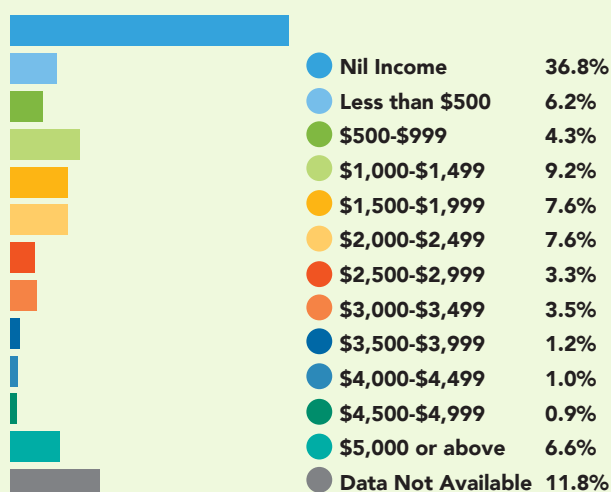
Close to half of the 763 Case Work clients were Chinese.



# OUR SERVICES

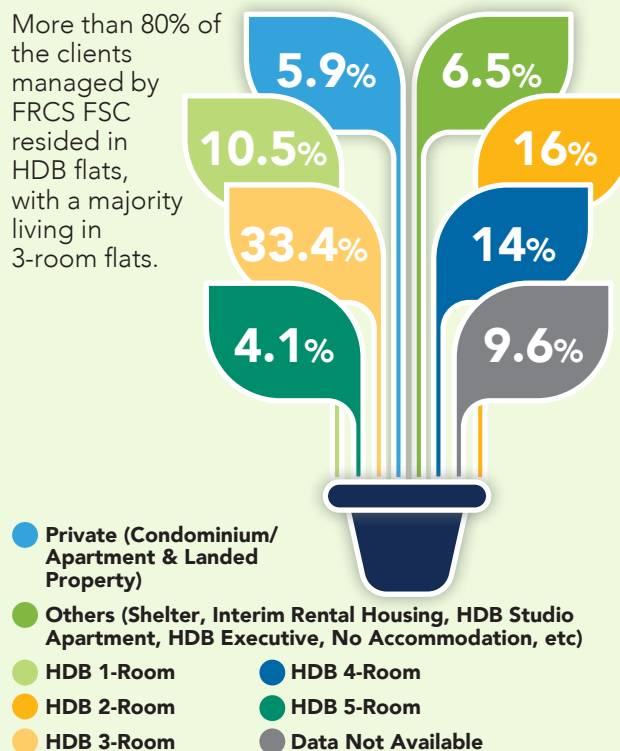
## Income Distribution

The monthly income distribution of the households ranged from no income to above \$5,000. The income of approximately 11.8% of the households was unknown, as there was no requirement to assess the household income of clients receiving only Counselling services. About 64% of clients seen for Case Work services registered a monthly household income of less than \$2,000.



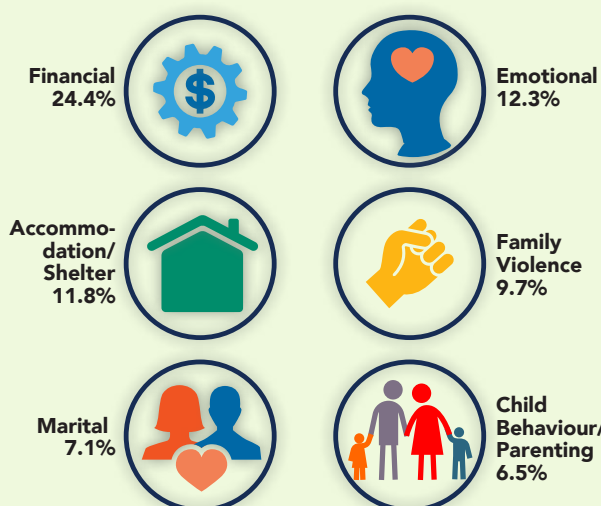
## Household Dwelling Type

More than 80% of the clients managed by FRCS FSC resided in HDB flats, with a majority living in 3-room flats.

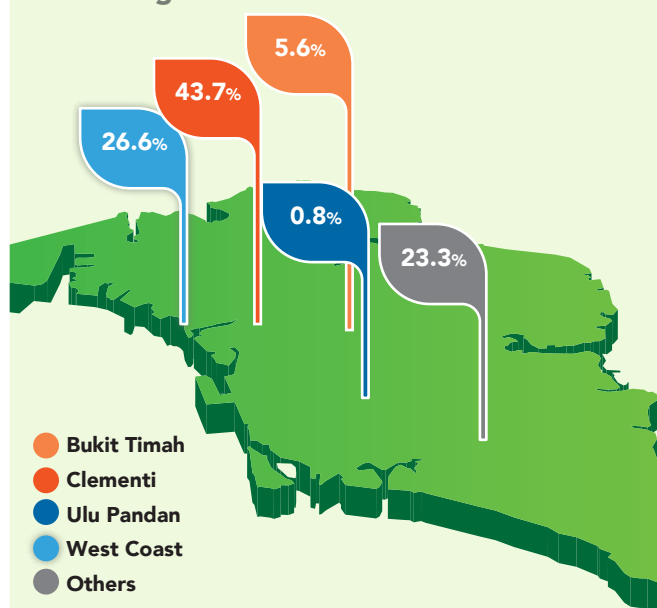


## Presenting Issues

The top presenting issues seen by FRCS FSC in the year ending 31 March 2022 were:



## Distribution of Clientele According to Constituencies



# OUR SERVICES



## GROUP WORK

### Run 2 Graduation

FundHEROES! is an interactive programme that imparts practical financial management skills to families using a board game developed by FRCS FSC staff. On 11 November 2021, the FSC organized a final session for two participants of the second run of FundHEROES! which had taken place earlier in the year from February to March. Playing the board game in those two months, the participants had received guidance from the FSC staff on how to better manage their finances and utilize resources available to them. The goal of the session in November was to allow the participants to play the board game once again and independently demonstrate what they had learnt from it, without much help from the staff. The winner displayed an ability to maintain the least deficit in her finances, despite having limited resources.



*Putting financial management skills into practice*



*Game winner receiving her prize and graduation certificate*

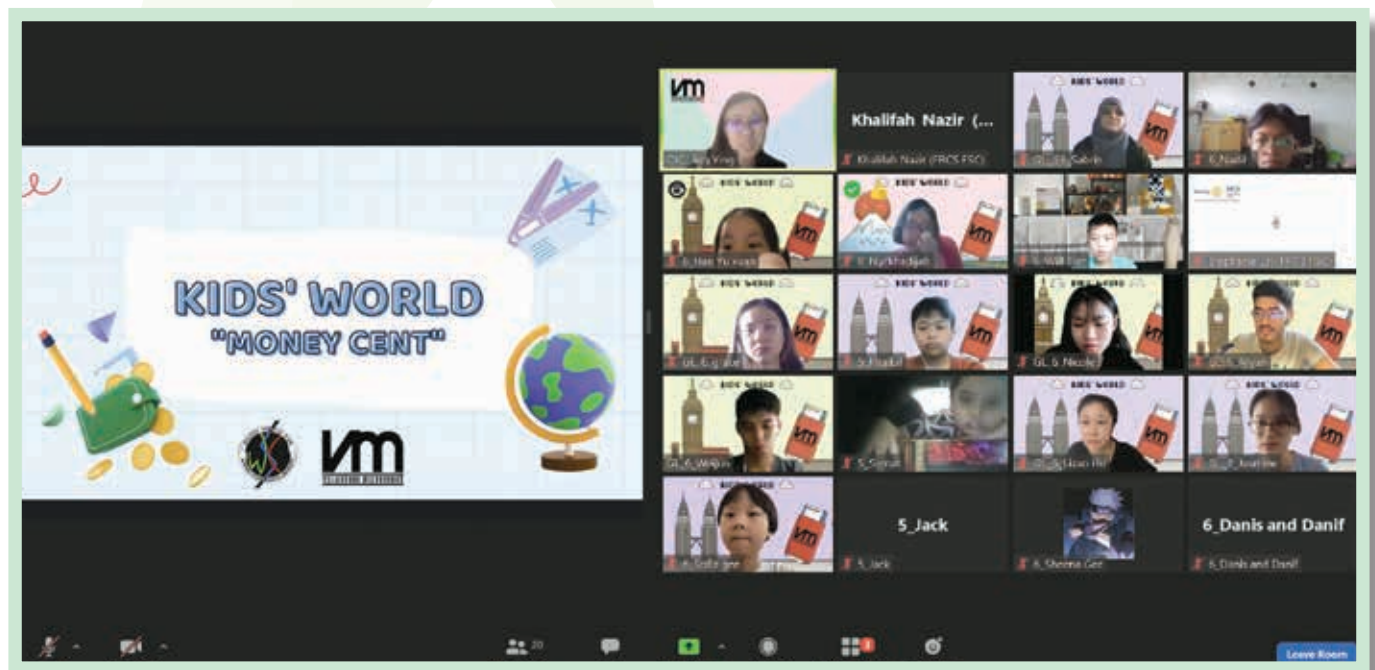


# OUR SERVICES



## Kids' World 2021

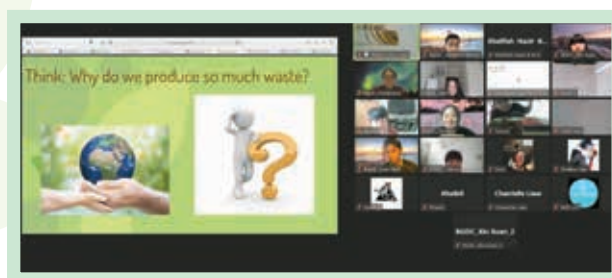
Kids' World 2021 was organized and facilitated via Zoom by the Nanyang Technological University (NTU) Welfare Services Club (Volunteer Movement) on 21 and 22 December. 16 FRCS FSC beneficiaries, aged 7 to 14, participated in the two-day virtual workshop on financial literacy, which packed a fun-filled programme. Engaged in immersive activities, they thoroughly enjoyed the workshop.



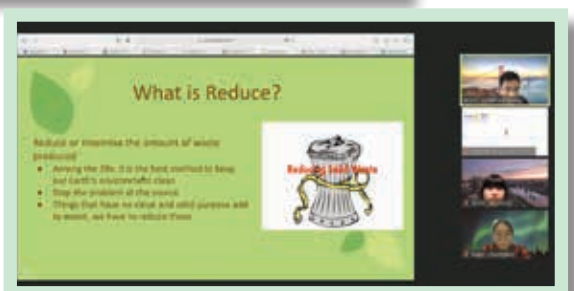
Introducing the Kids' World 2021 programme

## JustBinIt Workshop

Bukit Gombak Eagles Interact Club conducted a two-day workshop, "JustBinIt", for FRCS FSC beneficiaries via Zoom on 27 and 30 December 2021. Attended by 11 children, aged 7 to 14; the workshop, as part of the DiscoverHEROES! programme, focused on the importance of environmental awareness by teaching the concept of "Reduce, Reuse and Recycle". The beneficiaries were given goody bags containing materials to be reused or recycled, so that they could learn through games and hands-on activities.



A discussion on how waste is generated



Growing in environmental awareness

# OUR SERVICES



## Teamwork and Science

A group of students from Anglo-Chinese School (Independent) Year 5 Class 5.04 volunteered to plan and organize a school holiday programme in June 2022 for FRCS FSC beneficiaries. 11 children from Primary 1 to Primary 4 attended the "Teamwork and Science" programme conducted over six sessions from 7 to 23 June at the FSC. Packed with fun activities such as creating baking soda volcano, building a terrarium and making ice-cream; the programme focused on equipping the children with important non-academic skills such as teamwork while they learnt simple science concepts.



*Building a terrarium*



*Learning teamwork and science concepts through fun activities*



# OUR SERVICES

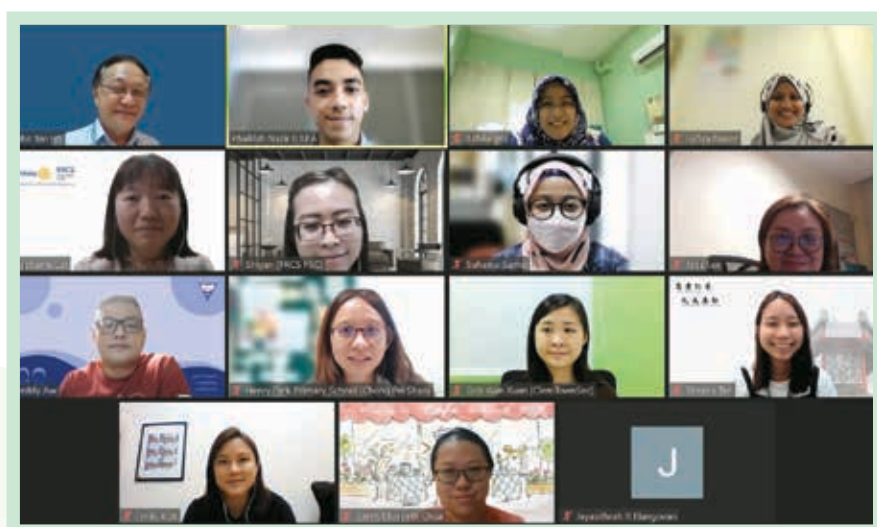
## COMMUNITY WORK

FRCS FSC networked with the following agencies between 1 April 2021 and 31 March 2022:

Ageing in Place Committee coordinated by West Coast Grassroots Organizations	Ministry of Social and Family Development
Architects of Life	National Addictions Management Service, Institute of Mental Health
Bettr Barista Coffee Academy	Ng Teng Fong General Hospital
Cahaya Community	National University of Singapore, Office of Student Affairs
Caregivers Alliance Limited	Pioneer Constituency Office and GROs
Clementi CARE Network	Project Dignity
Clementi Grassroots Leaders	Pusara Aman Mosque
CREST Fei Yue	Rotary Club of Suntec City
E&S Blessing	SASCO Ltd
HCSA Dayspring	SHINE Children and Youth Services
Her Rise Above	Social Service Office @ Clementi
Infocomm Media Development Authority	Society of Sheng Hong Welfare Services, Life Point
Jamiyah Singapore	The Bible Church Singapore
Lakeside Family Services	WE CARE Community Services Ltd
Mainly I Love Kids	Workforce Singapore
Make-A-Wish Singapore	

## Networking with West One Cluster School Counsellors

On 15 February 2022, FRCS FSC met with School Counsellors from 10 schools under West One Cluster for a networking session to share about its services and niche programmes. At the same time, the FSC took the opportunity to bounce ideas off the Counsellors for possible collaborations with their respective primary schools, secondary schools, and junior colleges.



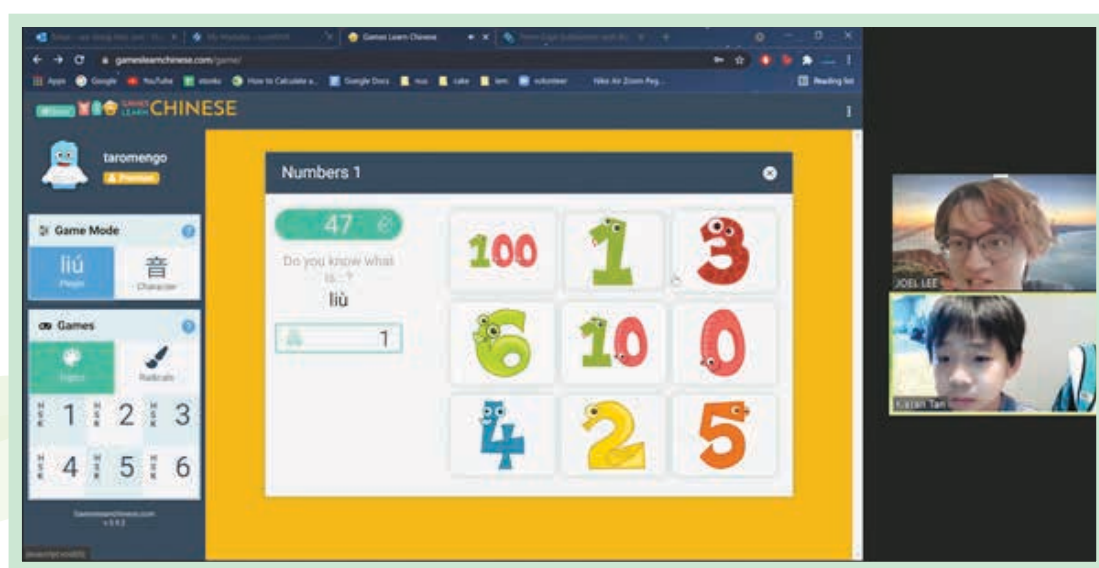


# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

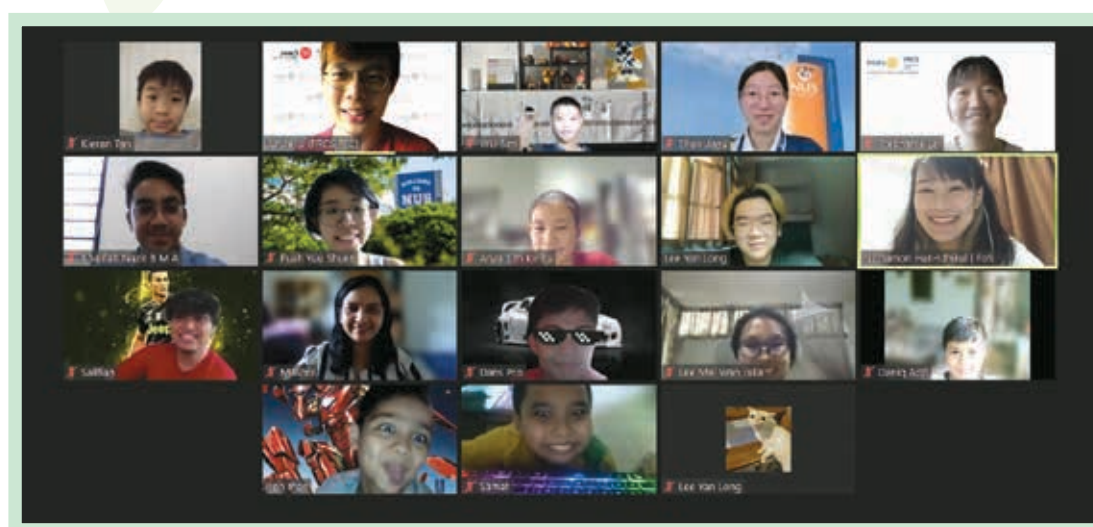


## NATIONAL UNIVERSITY SINGAPORE (NUS) TEACH SINGAPORE (SG)

NUS Teach SG conducted an online initiative to provide children with academic coaching and mentoring over 10 lessons from 8 September to 13 December 2021. Nine children, aged 8 to 15, were beneficiaries of the programme. As they were given one-to-one mentoring, each child received undivided attention from his or her mentor. In all, the children were thoroughly engaged in the lessons by the mentors.



*Engaging a child with a fun Mathematics quiz*



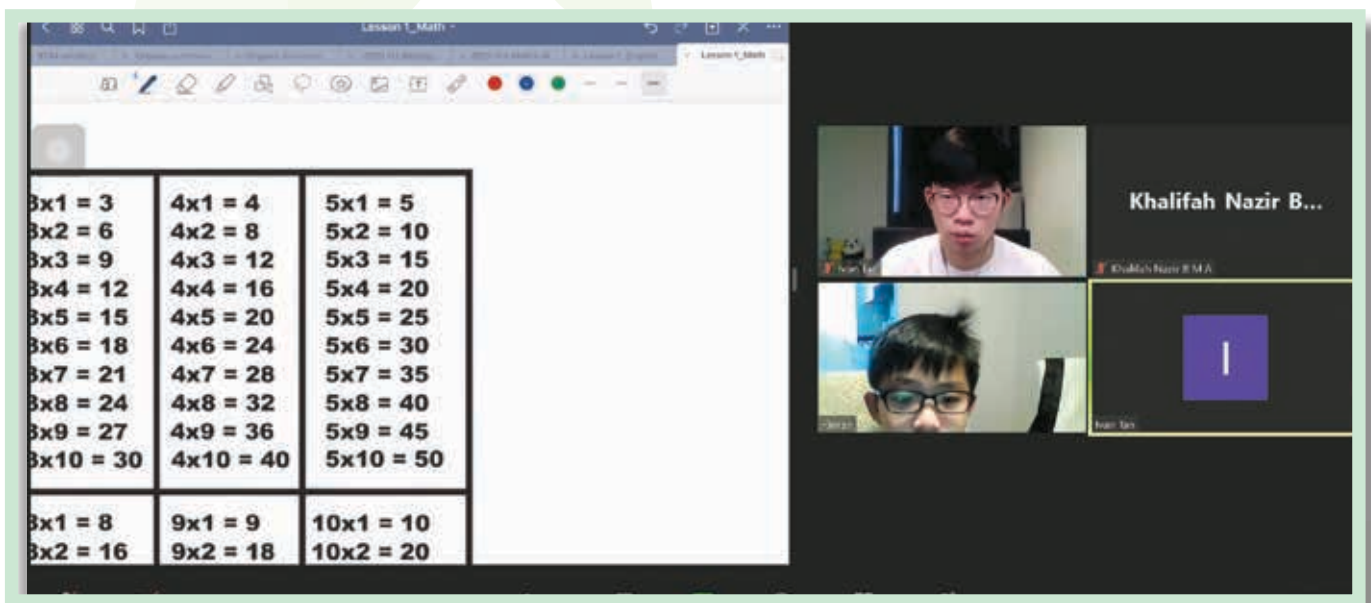
*Smiles on faces of the children, mentors and FSC staff at the final lesson*

# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS



## PROJECT STARDRIFT

From 22 March to 31 May 2022, volunteers from Hwa Chong Institution (College Section) conducted "Project Stardrift", an online academic support programme for children from Primary 1 to 3. Six beneficiaries participated in the programme, receiving valuable help with their homework from the volunteers via Zoom. The volunteers also had a meaningful time engaging the children with enrichment activities.



*Learning multiplication with help from the volunteers*

## NORTHBROOKS CAREER DAY 2022

FRCS FSC Social Work Associate Ms Hillary Heng Jia Xin was invited by Northbrooks Secondary School to be a guest speaker at its Career Day on 7 March 2022, to share about her choice of the Social Work profession. Besides speaking on her time at Nanyang Polytechnic (NYP) studying Social Work, she recounted life experiences that led her to choose it as a career. Additionally, she gave insight into her work in the field as a Social Work Associate at an FSC. 25 students attended the informative talk, which also covered academic pathways for prospective students.



*Sharing insights into the role of a Social Work Associate*



# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

## TRAINING POLICE OFFICERS ON A SENSITIVE APPROACH TO MANAGING FAMILY VIOLENCE CASES

The National Family Violence Networking System (NFVNS) adopts a Many Helping Hands approach to combat family violence. Within the NFVNS, seven Family Violence Working Groups (FVWG) have been formed based on Singapore Police Force (SPF) Land Division Boundaries.

FVWGs aim to raise awareness of family violence and enhance service delivery to the families affected, through the planning and implementation of regional activities. It also supports efforts by the Family Violence Taskforce (FVTF), providing feedback on gaps in the provision of services to families affected by violence.

The FVTF was established in February 2020 to work with the Ministry of Social and Family Development (MSF) and Ministry of Home Affairs to co-create recommendations to tackle family violence. In September 2021, the FVTF released its report with 16 recommendations aimed at improving immediate support for survivors, enhancing protection for them, preventing violence from recurring, and raising awareness of early warning signs of family violence. In view of these recommendations, the Police Training Work Group (PTWG) was set up to enhance the training of police first responders



*Equipping police officers with skills to engage family violence clients sensitively*

in engaging and managing family violence clients sensitively. Co-led by MSF and SPF, the PTWG comprises one to two representatives from each FVWG.

Assistant Senior Social Worker Ms Madeline Krishnasamy who represented FRCS FSC in the Clementi FVWG and PTWG, conducted training under the PTWG to equip police first responders with skills to identify, engage and support victims of family violence, as well as to manage the risks involved in such cases. Ms Madeline was a facilitator at the training held on 27 January, 8 February and 24 March 2022 at the Home Team Academy, with 30 to 40 ground level police officers participating in each session.



## BEHIND CLOSED DOORS: DEALING WITH DOMESTIC VIOLENCE

In a virtual talk organized by the Muslim Converts' Association of Singapore on 20 May 2022; FRCS FSC Executive Director Mr Amran Jamil, Senior Social Worker Mr Peter Li Zhaojie and Assistant Senior Social Worker Ms Madeline Krishnasamy spoke on dealing with domestic violence. They shared about its impact on families, available avenues for help, and how the community can play its part to address the issue.



*Ms Madeline explaining the types of violence*



# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

## TIME TO MIND YOUR MIND: ONLINE TALK ON MENTAL WELL-BEING

On 16 June 2022, FRCS FSC hosted an online talk to educate the public on ways to boost their mental well-being. Titled "Time to Mind Your Mind", the talk was given by Volunteer Guest Speaker Dr Sonia Khodabakhsh, Senior Clinical Psychologist at Dynamics Psychological Practice. Dr Sonia spoke on the value of maintaining a self-care routine, practicing good sleep hygiene, and connecting socially with others. She also offered practical tips on time management.



## MEDIA ENGAGEMENT

### Interview on Hao 96.3FM Podcast Series

FRCS FSC Principal Counsellor Mr Harry Low Teck Keong was a guest speaker on SPH Radio Mandarin language channel Hao 96.3FM Podcast Series – *Family*

*Dance* from 21 June to 23 September 2021. In the podcasts, family life was likened to a dance between different individuals, who have to take on various roles in order to work as one to set up a home that they can thrive in. Using the dance analogy, Mr Low shared his views on nurturing family relationships. For instance, a person may take the lead at times, while another person responds to the lead. In relationships, there will also be a need for negotiation and accommodation. The Podcast Series can be accessed at <https://omny.fm/shows/sph-radio-jia-ting-wu-dao/playlists/podcast>.

### Interview on Mediacorp Suria

On 24 July 2021, Assistant Senior Social Worker Mr Muhammad Sofian Moojimmy was interviewed for *Detik*, a current affairs programme on Mediacorp Suria. In the interview, Mr Sofian shared his professional opinion on students' mental health issues and well-being in view of the alleged murder of a student at River Valley High School on 19 July 2021. Stress and possible school-related mental health concerns were discussed. When students exhibit signs and symptoms of mental health issues, especially in the case of school-related stress, there is a need for closer monitoring by schools and parents. The community can also play an important role in encouraging parents to seek appropriate help for their children's mental well-being.



Mr Sofian sharing his views on students' mental well-being

# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

## Interview on Vasantham

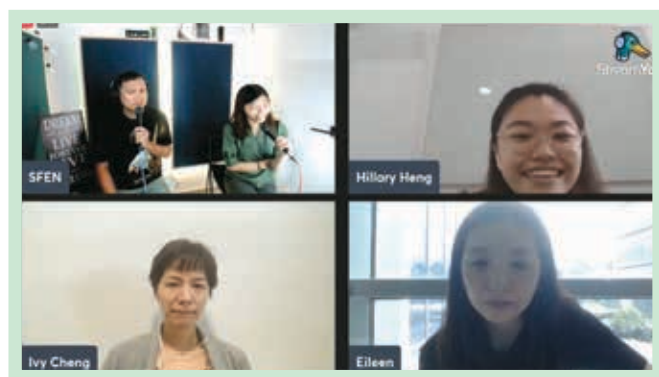
*Oru Nodiyil 2*, a docu-drama series on ordinary people whose lives are drastically changed in an instant, features people reaching breaking point because of crises such as accidents, medical conditions, mental illness, crimes, addictions, retrenchment, business failure, and suicide. The series seeks to find out what happened to them and how they coped. In an interview recorded on 12 November 2021, Assistant Senior Social Worker Ms Madeline Krishnasamy shared her professional view on how two individuals in the series reached turning points in life after going through major challenges. She spoke on the psychological impact of a crisis on a person and the motivation to stay strong. In one of the cases featured, the individual never gave up though he struggled with disability and was bullied. Not only did he receive constant encouragement from his family, he also held on to a mindset to excel in life. These were the factors that motivated him to strive on.



Ms Madeline featured on *Oru Nodiyil 2*

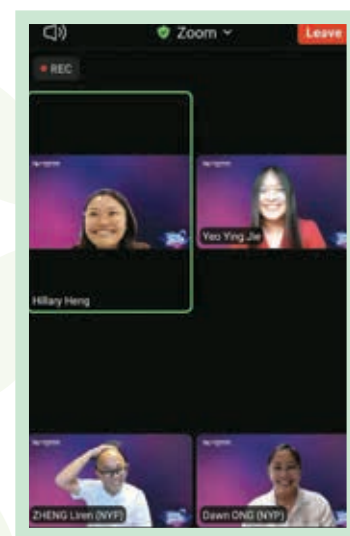
## INTERVIEWS BY NYP

**Singapore Field Educators Day 2021:** Social Work Associate Ms Hillary Heng Jia Xin was invited by NYP to be one of the guest speakers in a panel discussion hosted by the Singapore Social Work Field Educators Network on 1 December 2021. Held in conjunction with Singapore Field Educators Day, the live talk was broadcast via Facebook and Instagram accounts of the Singapore Association of Social Workers. Ms Hillary shared her reflections on meaningful encounters that took place as she made the transition from being a student to a new Social Work practitioner. Additionally, she shared her hopes and dreams for Social Work field education.



Ms Hillary (top right) sharing about Social Work field education

**NYP Open House 2022:** On 7 January 2022, Social Work Associate Ms Hillary Heng Jia Xin was invited to be one of the guests on a panel in *The HeART of Social Work*, a NYP Open House 2022 live talk held via Zoom for the public. Sharing her experience in pursuing a Diploma in Social Work at NYP, Ms Hillary spoke on how the modules were applicable to the work in the sector and gave insight into her role as a Social Work Associate in an FSC. She also shared tips on overcoming challenges in school and at work.



Ms Hillary (top left) sharing about pursuing a Diploma in Social Work at NYP



# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

## NETWORKING SESSION FOR MALAY/MUSLIM SOCIAL SERVICE PROFESSIONALS

On 23 May 2022, Social Worker Ms Zulayqha Zulkifli represented FRCS FSC in a session organized by *Berita Harian* and the Prime Minister's Office to engage Malay/Muslim Social Workers and Counsellors in enhancing support for underprivileged families. The session was graced by Minister for Social and Family Development Mr Masagos Zulkifli and Mayor of South East District Mr Mohd Fahmi Aliman, who both took the opportunity to share with the social service professionals about key focus areas of M<sup>3</sup> and the initiatives of M<sup>3</sup>@Towns.

M<sup>3</sup> is a collaborative effort between three key community institutions – Islamic Religious Council of Singapore (MUIS), Yayasan MENDAKI and the People's Association Malay Activity Executive Committees Council (PA MESRA). Various topics were discussed at the session, including challenges faced by social service professionals in serving underprivileged families and collaborations between social service agencies and M<sup>3</sup>@Towns.



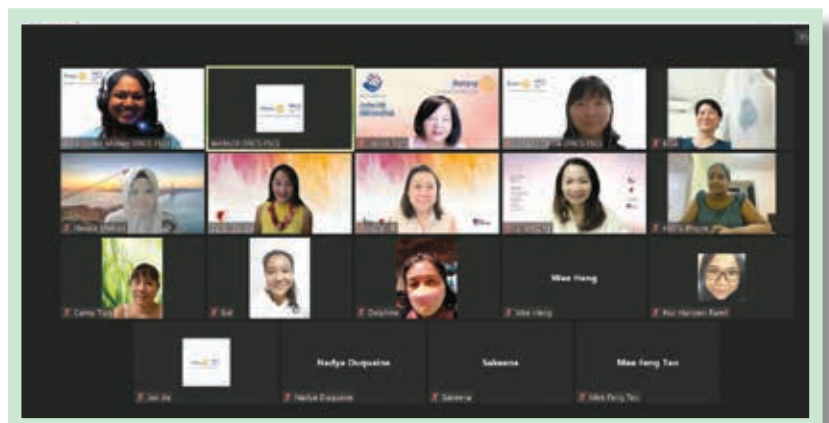
Minister Masagos (standing, fourth from right), Mayor Fahmi Aliman (standing, third from right), and Ms Zulayqha (seated, first from right) with fellow Malay/Muslim social service professionals

## COLLABORATION WITH ROTARY CLUBS

FRCS FSC works closely with Rotary Clubs (RCs) to serve various needs in the community. In the year ending 30 June 2022, the FSC co-organized an online talk for women and a campaign to fight period poverty, through such partnerships with the RCs.



**Enhance Your Image:** FRCS FSC in partnership with RC Suntec City, organized an online talk for women titled "Enhance Your Image" on 5 November 2021. 20 participants picked up tips on how to dress according to one's body shape and what colours suit them best. RC Suntec City also arranged for Lynk Artisan Pte Ltd to sponsor the gift of a hand sanitizer with essential oils for the participants.



Learning how to dress and enhance one's image



# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

**Campaign to Fight Period Poverty:** With the goal of combating period poverty especially among vulnerable and less fortunate individuals; Go With the Flow Singapore, supported by RC Singapore East and RC Tanjong Pagar, partnered with FRCS FSC for it to be a collection point for the public to donate sanitary care products. Through this initiative which started on 13 December 2021, more than 500 packets of sanitary pads were collected via donation boxes at the Clementi and West Coast offices of the FSC.

On 26 June 2022, 16 Rotarians from RC Singapore East, RC Tanjong Pagar, RC Queenstown and RC Singapore West, as well as volunteers from SG Cares Volunteer Centre (VC) @ Clementi, put together sanitary care packs which they delivered to the FSC beneficiaries. The SG Cares VC @ Clementi also reached out to its community partners, by sending over sanitary care packs for them to distribute to even more beneficiaries.



Getting community support to combat period poverty



Rotarians and volunteers all set to make deliveries



Delivering sanitary care packs to the beneficiaries

# OUR ACHIEVEMENTS AND KEY HIGHLIGHTS

## AN INCUBATOR FOR FUTURE HELPING PROFESSIONALS

FRCS FSC provides field placement opportunities to Social Work and Counselling students from National University of Singapore (NUS) and Singapore University of Social Sciences (SUSS) so that they may fulfil their field placement requirements. These placements play an important role in training them to be Social Workers and Counsellors when they graduate. In addition, the agency takes on interns from Nanyang Polytechnic (NYP) as part of their training to be Social Work Associates.

“

My internship journey with FRCS FSC was nothing short of fulfilling and enriching! Although it was only a short 10 weeks, I was presented with countless opportunities that provided me valuable insight into a career in the social services. Not only did working with a truly diverse clientele help increase my confidence and skills competency, it also allowed me to gain a holistic appreciation and understanding of the work that an FSC undertakes. Beyond regular interaction with clients, I worked with other stakeholders in inter-agency case discussions and was involved in organizing internal events for the FSC staff.



The team at FRCS FSC contributed hugely to my learning by providing a safe and conducive environment to hone my skills. They were encouraging and open to communication, always ready to answer my queries and offer their insights. They spared no effort in helping my development as a future Social Worker. I am extremely grateful to the team, especially my supervisor Assistant Senior Social Worker Mr Muhammad Sofian Moojimmy, for transforming this daunting journey into an enjoyable one.

*Mr Muhammad Fatris Kamaludin  
Bachelor of Social Sciences (Hons.) (Social Work), NUS*

“

My practicum at FRCS FSC was a valuable experience for me as a first foray into the Social Work practice. Through this practicum, I gained exposure to Case Work management, went on home visits, and participated in team meetings. I am thankful to the team for inviting me to join in their case sessions. What really impressed me was the strong team culture in which the staff work collaboratively, helping and supporting one another. I also found them to be dedicated and passionate about their work. The staff at FRCS FSC showed me much warmth and made me feel part of the team. They were always approachable when I had questions or needed help with anything. Overall, it was a wonderful yet challenging experience which gave me an idea of what a generalist Social Work practice would be like.



*Ms Yong Hui Hua  
Graduate Diploma in Social Work, SUSS*

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The warm culture at FRCS FSC allowed me to feel right at home in my two-month internship. The team attended to my questions and were highly forthcoming with their knowledge while giving me ample space to grow. Being an intern at FRCS FSC exposed me to situations I could only read about through lecture notes as a student learning amidst the COVID-19 pandemic. This exposure instigated growth and personal development that I did not know I was capable of as a polytechnic student. The team encouraged self-reflection and readily provided balanced feedback that inspired me to work towards being a more competent professional. I experienced sincerity, passion, and hope from my interactions with the team. I am grateful for the opportunities I was given and the guidance the team provided me. To the FRCS FSC team: 'Your kindness will not be forgotten!'



*Cassandra Ng Kai Teng, Diploma in Social Sciences (Social Work), NYP*

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The following students also completed their field placement with FRCS FSC between July 2021 and June 2022:

- ✦ Ms Noorunnisa Abdul Rahim, Master of Social Work, SUSS
- ✦ Ms Tan Shi Fang Tammy, Bachelor of Arts (Social Work), NUS

# OUR RESEARCH PROJECTS

## SURVEY ON THE NEEDS OF CAREGIVERS OF YOUTHS

### Background

FRCS FSC conducted a survey from June to September 2021 on the needs of caregivers of youths, and shared the results at a Youth Care Local Network (YCLN) meeting on 16 September 2021 to increase the awareness of partner organizations on the issues involved. The FSC is part of the YCLN, organized by SHINE Children and Youth Services to foster greater synergy among community partners in managing risks and needs faced by youths in Jurong East, Bukit Timah, Clementi, and Queenstown.

The survey was designed in view of the following statistics on youths:

- ✦ In 2020, 9.9% of drug users in Singapore were individuals below 20 years old (Central Narcotics Bureau, 2021).
- ✦ Suicide was the leading cause of death for youths aged 10 to 29 in 2018 (Samaritans of Singapore, 2019).
- ✦ In terms of cyber risks, 52% of youths in Singapore have been exposed to cyberbullying, 51% to sexual content and 28% to violent content. Additionally, 31% experienced risky contact, that is they chatted and met with strangers online and subsequently in real life (DQ Institute, 2020).

### Objectives

From the data mentioned above, the complexity of issues pertaining to youth has been increasing with more reports of concerns on youths' behaviours. As such, the Children and Youth team of the Outreach and Networking Staff Working Committee in the FSC decided to focus on finding out about the experiences, challenges, and needs of its clients who were caregivers of youths, by embarking on a research project. This was done through a survey on the caregivers' needs. The caregivers interviewed had to fulfil two criteria. First, the number of years that the caregiver had lived with the youth must have been more half of the latter's age. Second, the caregiver experienced at least one concern about the youth's behaviour in the last three years.

### Approach to Collation of Responses

The team utilized both quantitative and qualitative methods of research. The FSC approached 20 clients who were caregivers of youths aged 13 to 19 between July and September 2021, to gather information on their experiences and challenges through a quantitative survey. To elicit deeper insights and perspectives, virtual semi-structured interviews were conducted with the targeted respondents.

### Summary of Responses

Results from the survey and interviews highlighted that cyberbullying, gaming and exposure to explicit

content were among the chief concerns raised by the caregivers. A majority of respondents shared that these issues arose from the youths' lack of self-control and motivation in general. The youths also lacked skills in prioritizing and had poor time management. Moreover, the research showed that the youths indulged in gaming as a form of mental diversion from daily stress.

Additionally, the respondents experienced an inter-generational communication gap with the youths, and struggled to adjust their parenting/caregiving styles according to the youths' developmental stage.

Some of the contributing factors to the above-mentioned challenges included not having enough time, knowledge and/or resources to respond to the youths' behaviours. With appropriate advice and guidance provided by Social Workers at the FSC, the caregivers were able to learn and apply skills to re-connect with their youths. For example, the caregivers learnt to regulate their own emotions, manage their reactions towards the youth, and give the youths the space that they need.

### Conclusion

According to Erik Erikson's psychosocial development theory, youths go through a stage of Identity versus Role Confusion. During this stage, they start to develop their own ideologies, beliefs, values, and sense of self (McLeod, 2007). As youths gain the ability to speak up for themselves, caregivers might view



# OUR RESEARCH PROJECTS

the behaviour as rebellious if they have an inadequate understanding of the youths' developmental needs. These ideological differences can create a maladaptive pattern of interaction between the youths and their caregivers.

Moving forward, the FSC may take cognizance of the growth of caregivers and youths in this stage of development. The FSC may consider the possibility of having a support group to address the concerns of caregivers of youths.

## References

- 1) Central Narcotics Bureau. (2021, February 3). News Release. <https://www.cnb.gov.sg/docs/default-source/drug-situation-report-documents/cnb-annual-statistics-2020-old.pdf>
- 2) DQ Institute. (2020). 2020 Child Online Safety Index. <https://www.dqinstitute.org/wp-content/uploads/2020/02/2020COSIReport.pdf>
- 3) Mcleod, S. (2007, February 5). Erik Erikson's Stages of Psychosocial Development. <https://www.simplypsychology.org/Erik-Erikson.html>
- 4) Samaritans of Singapore (2019). Total Suicides Increased 10 Per Cent, Male Teenage Suicide Highest Recorded. <https://www.sos.org.sg/pressroom/total-suicides-increased-10-percent-male-teenage-suicide-highest-recorded>

## STUDY ON HOMELESSNESS TO EXPLORE AN INCLUSIVE INTERVENTION MODEL

### Background

Homelessness is a complex and multi-dimensional issue which affects all ethnic and age groups in Singapore. Three main reasons for homelessness are usually economic structural conditions, namely poverty and unemployment; systemic barriers such as inadequate housing, shelters and other services for people who need accommodation support; and individual circumstances such as traumatic life events, physical and mental health issues, addictions, loss of family relationships, and family violence.

Findings from past FRCS FSC annual reports have highlighted accommodation as one of the top five presenting issues managed by the FSC. Agencies such as MSF PEERS Office, Social Service Offices (SSOs), other FSCs, community partners and healthcare institutions have made many referrals to the FSC for persons facing homelessness concerns. In these cases, the main goals have been to explore shelter placement with the individuals and to work with them towards getting long-term or permanent accommodation.

Oftentimes, some of these individuals continue to experience barriers to securing more long-term or permanent accommodation options due to their history of violence and existing mental health issues or illnesses. The problem of homelessness has been exacerbated by the ongoing COVID-19 pandemic and the issue that current solutions for homelessness do not consider the community as an important stakeholder.

Hence, the Research and Development Staff Working Committee of the FSC was motivated to conduct a study on how to address the limitations of the current intervention model for working with persons experiencing homelessness concerns.

# OUR RESEARCH PROJECTS

## Research Purpose and Methodology

In November 2021, the Committee embarked on research on homelessness to explore the possibility of an inclusive intervention model to address service gaps in the current intervention model in dealing with immediate and ongoing issues around homelessness.

The key research question was: "What would be an inclusive intervention model that could better support persons presenting with homelessness concerns in Singapore, based on existing gaps or 'hidden' challenges to the current intervention models and services?"

Research participants included clients with homelessness concerns, FRCS FSC Case Workers, and external stakeholders that have been working with persons experiencing homelessness concerns. The research design involved the collection and analysis of both quantitative and qualitative data obtained from structured interviews and focus group discussions conducted from December 2021 to February 2022, which explored in detail the research question.

## Discussion on Findings

The findings obtained served to reinforce that homelessness concerns are in fact complex and multi-faceted due to economic structural conditions, systemic barriers, and individual circumstances. The research also incorporated viewpoints of various stakeholders such as Case Workers from the FSC, as well as supporting agencies and groups on the ground that are involved in addressing homelessness concerns. It was observed that the different viewpoints from Case Workers, supporting agencies, and groups on the ground were consistent with one another.

Based on responses by the clients, Case Workers and stakeholders, the FSC identified three main service gaps in the current service model on working with persons with homelessness concerns:

- ✦ Lack of immediate interim/temporary accommodation alternatives/options
- ✦ Eligibility criteria for admission into the interim/temporary accommodation often exclude certain populations
- ✦ Lack of expertise in working with these (excluded) populations and lack of flexibility in current shelter models which deters clients from tapping on the service

## Recommendations

Analysis of the findings have led to several recommendations for developing an inclusive intervention model for persons with homelessness concerns:

- ✦ Explore creative alternative solutions such as turning unused spaces in the neighbourhood into rental and/or shelter space;
- ✦ Support of persons with homelessness concerns who present other risks such as mental health issues, family violence and addiction would require further enhancement of the internal capabilities of current shelters, especially in Safe, Sound Sleeping Places (S3Ps), to better manage the risks involved. Additionally, FSCs can explore partnerships with shelters to solely focus on helping such individuals via comprehensive case management as a form of intervention; and
- ✦ Reinforce that public agencies, private corporations and people in the community need to take ownership of homelessness concerns so that stereotypes of the homeless which are prevalent in society can be addressed. Alongside this, advocate for more flexibility in current policies and services.

Details of the research study can be found at <https://frcsfsc.sg/>.

# OUR RESEARCH PROJECTS

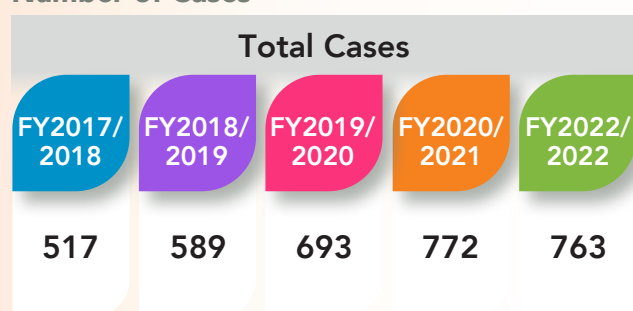
## FIVE-YEAR TREND ANALYSIS OF CLIENT PROFILES FROM FY2017/2018 TO FY2021/2022

### Purpose

FRCS FSC embarked on a research initiative in 2022 to study past, current and emerging social trends based on its Case Work data. The research served to provide an analysis of the social trends and give a more informed understanding of the effectiveness and relevance of existing services at the Centre in order to put forth recommendations on future services. The research was based on the five-year data from the period of FY2017/2018 (March 2017 to April 2018) to FY2021/2022 (March 2021 to April 2022) obtained from the Social Service Net One, a common system utilized by FSCs and SSOs. Consolidation of data was then followed by an analysis.

### Analysis Based on the Consolidated Data for Five Years

#### Number of Cases



763 cases were seen at the FSC in FY2021/2022. Overall, there was a 47.6% increase in cases from FY2017/2018 (517 cases), which could be attributed to greater networking efforts amongst agencies with the FSC becoming a node of Social Work delivery in the community, as well as the onset of the COVID-19 pandemic in late 2019.

#### Ethnicity

Majority of the clients seen at the FSC were Chinese, accounting for almost half of the total cases. Malays remained the second largest group, followed by Indians and other ethnicities. It was observed that the ethnic composition remained constant over the five years despite an increasing number of cases.

#### Gender

There were more female clients and they comprised about two-thirds of the total cases. The gender

composition of clients seeking help from the FSC was also rather consistent over the years. This could be because females tend to be more open to seeking help as compared to males, though the latter may come forward to seek help for specific issues.

#### Age Group

Most of the clients were from the 40 to 49 age group, which is usually associated with the sandwiched generation. There was also a slight increase in the proportion of clients aged 20 to 29, and the increase was most obvious between FY2019/2020 and FY2020/2021. There was a steady increase in the proportion of clients aged 60 and above from FY2017/2018 to FY2021/2022. Such a spike in numbers could be due to increased awareness among the public of the need for social and psychological support, as well as greater outreach efforts in the community. It could be seen that the numbers had steadily increased across the age groups over the years, but another notable trend was that the proportion of clients aged 30 to 39 had decreased on a yearly basis.

#### Household Dwelling Type

Close to 80% of the clients resided in HDB flats. Also, the number of homeless cases seen at the FSC had more than doubled from six in FY2017/2018 to 13 in FY2021/2022. Similarly, shelter placements had also increased in numbers possibly due to the ripple effect of the recent COVID-19 pandemic in which homelessness became more common.



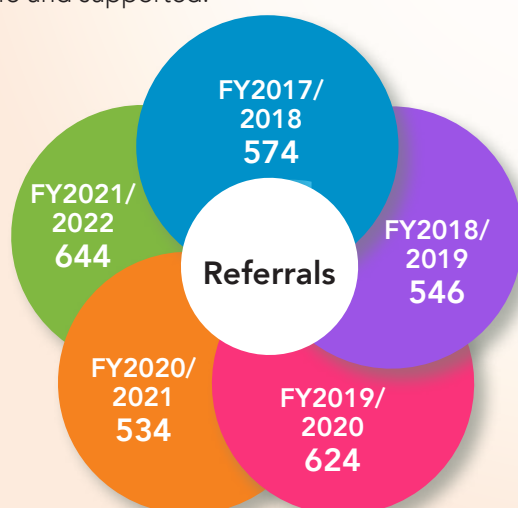
# OUR RESEARCH PROJECTS

## Income Distribution

Clients in the “Nil Income” bracket represented the largest segment of clients served from FY2017/2018 to FY2021/2022, followed by clients in the income bracket of “Less than \$500 to \$1,999”. It was observed that the number of clients in the “Nil Income” bracket increased significantly from FY2019/2020 to FY2020/2021 which could be due to a spike in the number of retirees and unemployed persons during the pandemic. The FSC continued to mainly serve low-income clients with an income of \$2,000 and below. For clients in the income bracket of “\$5,000 and Above”, there was an upward trend between FY2017/2018 and FY2018/2019, followed by a downward trend from FY2019/2020 onwards. It could be that some clients found new but lower paying jobs after losing their previous jobs due to the pandemic.

## Presenting Issues

Financial, family violence, emotional, marital and accommodation/shelter issues, had been consistently presented over the five years. There was an upward trend for emotional and accommodation/shelter issues from FY2020/2021 onwards, which may be attributed to the pandemic. Notably, the FSC experienced a decrease in family violence cases in the same year, which could possibly be due to the introduction of the National Anti-Violence Hotline and the availability of counselling support platforms for victims to call. There had also been increased outreach efforts from social service agencies to ensure that families continued to remain safe and supported.



## Number and Sources of Referrals

The number of referrals fluctuated over the five years, with FY2021/2022 being the highest, registering an increase of 110 cases from FY2020/2021. This might be attributed to the easing of Safe Management Measures for the pandemic and the return of the Centre to functioning at almost full capacity in terms of manpower. The significant increase could also be due to a ripple effect of the pandemic, a year after its onset. Self-referrals continued to be the main source of referrals. This was followed by referrals from healthcare institutions, which increased significantly from FY2020/2021 to FY2021/2022. There was also a considerable increase in referrals from SSOs, especially in FY2020/2021, which could be because of stressors brought about by the pandemic. Referrals from Members of Parliament saw a sharp increase in FY2018/2019, but later decreased as the Meet-the-People sessions ceased or were reduced during FY2020/2021.

## Recommendations

Based on the analysis above, these were the recommendations put forth:

- To review competencies of Case Workers in relation to emerging trends in emotional, accommodation/shelter and children issues, and to equip them with specific knowledge and skills.
- To explore networking and brokering efforts for specific resources based on the abovementioned presenting issues.
- To invest in talent via recruitment of Case Workers with more diverse educational backgrounds and past work experience, as well as equip existing Case Workers with skills in partnering and co-managing cases with other agencies to meet the demands of the increasing volume and complexity of cases.

For more details, refer to the full report of the five-year trend analysis which can be found at <https://frcsfsc.sg/>.

# OUR STAFF DEVELOPMENT INITIATIVES

## FOCUSED INTERVENTION TEAMS (FITs)

FITs are formed as part of concerted efforts by FRCS FSC to enhance staff competencies and build specializations in targeted areas. Two FITs were started in FY2021/2022, building on the foundation of work done previously in the areas of Early Childhood and Parenting, as well as Addictions and Mental Health. Staff in both FITs are supported by the agency to receive clinical training and supervision to build their capabilities in the respective specializations.

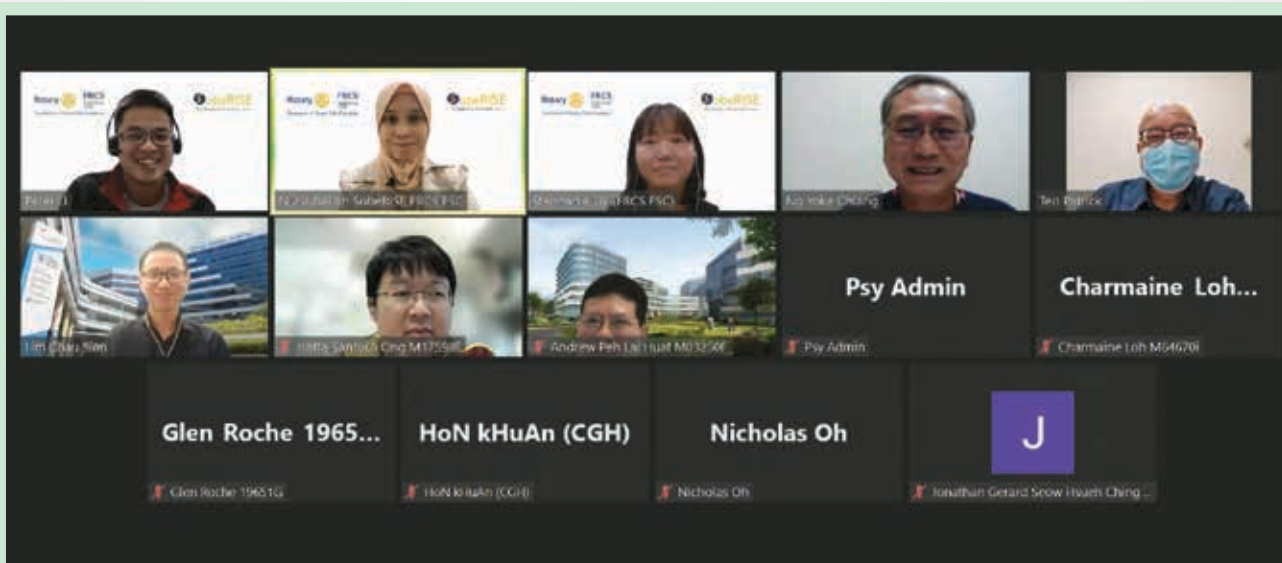
### FIT for Addictions and Mental Health

The FIT for Addictions and Mental Health through its flagship programme, SoberRISE, served 30 clients and their family members in FY2021/2022. SoberRISE clients were mostly referred by National Addictions Management Services (NAMS) and Ng Teng Fong General Hospital (NTFGH). The FIT also accepted walk-in clients who were keen to receive services related to alcohol use issues.

Throughout the year, the team developed various initiatives. First, it conducted a literature review to have a better understanding of a potential drop-in service and a shelter for people with alcohol addiction issues. Second, it compiled a clinical practice manual for the SoberRISE programme that comprised guidelines for Case Workers in managing clients who are intoxicated. Third, the team integrated the 12 Roles of Substance Abuse Counsellors developed by Association of Professional Substance

Abuse Counsellors into the existing FSC-SoberRISE Case Work and Counselling practice. Fourth, the team organized a SoberRISE Case Workers' Practice Circle to deepen staff knowledge and skills in using the Motivational Interviewing Model to work with individuals with alcohol use issues. Lastly, the team digitalized screening and assessment tools on alcohol use, as well as curated brochures and slides to help orientate clients and their family members who are new to SoberRISE services.

On top of continuing to engage existing partners such as NTFGH, the FSC sought to establish new partnerships with Changi General Hospital (CGH) and The Greenhouse, a substance addiction recovery centre for marginalized communities. The team shared about the SoberRISE programme at the National Addictions Awareness Day organized by NAMS on 20 August 2021 and participated in the "Eliminating Stigma" social media campaign with NAMS in November 2021.



A networking session with CGH Addiction Medicine Service



# OUR STAFF

## DEVELOPMENT INITIATIVES

### FIT for Early Childhood and Parenting

With the gradual easing of COVID-19 restrictions, the FIT for Early Childhood and Parenting pushed on in several activities under its Parent-Child Link (PCL) programme. Between July and August 2021, the team put together packages to encourage families and volunteers under PCL to practice self-care in the midst of the pandemic. Each package included a hand sanitizer, an air humidifier, face masks and a card designed in-house by the team, featuring messages on self-care. The families also received a set of colouring materials and doodling books so that the parents could use them in activities to bond with their children.

From August to December 2021, the team conducted a second run of Books and Bond activities with six families through home visits or sessions at the FSC. Eight volunteers dedicated their weekends to help the parents and children connect with one another by reading together using books donated by the National Library Board Big Book Giveaway Team. In all, 60 children's books were distributed to the families.

A two-day training was conducted in February 2022 for a volunteer to take on the role of an Early Learning Specialist (ELS) in the PCL programme. The training provided an overview of child development theories as well as the dos and don'ts in engaging parents and children during home visits. A trained ELS was also invited to share her experiences.



*Packages with items to encourage self-care*



*Training a volunteer to be an ELS*



*Helping a parent and child to bond through reading*



# OUR STAFF DEVELOPMENT INITIATIVES

## CONSULTANT ENGAGED FOR CLINICAL SUPERVISION OF CASE WORKERS

FRCS FSC has always emphasized on the continuous development of its staff to better serve community needs. Between November 2021 and May 2022, the Centre engaged Ms Choy Puay Wun as an external consultant to hone its Case Workers' clinical competencies. The clinical supervision was conducted with the Case Workers individually and in groups. Not only did the Case Workers benefit from Ms Choy's expertise and years of experience, they also expressed a willingness to continue with the clinical supervision under her in the next financial year.

A Social Worker since 1994, Ms Choy has worked in a hospital and an FSC; being involved in Case Work management, therapeutic counselling, clinical supervision, and leadership management. On top of that, she has been involved in social service sectorial projects with the Ministry of Social and Family Development and National Council of Social Service; and providing training, and education for social service practitioners in the sector. Ms Choy has also been providing clinical supervision and consultancy to other social service agencies in the community.

## CLINICAL SUPERVISION FOR JENARIS HOME CASE MANAGERS

FRCS FSC was engaged by Jenaris Home to provide clinical supervision for its Case Managers in a 12-month programme from August 2019 to July 2020. A curriculum in the format of face-to-face group sessions was developed for the supervision of Case Managers at the Home, which serves the homeless and destitute. However, the clinical supervision had to be suspended over much of 2020 due to the COVID-19 pandemic. This happened again in early 2021 due to rounds of tightening of COVID-19 restrictions.

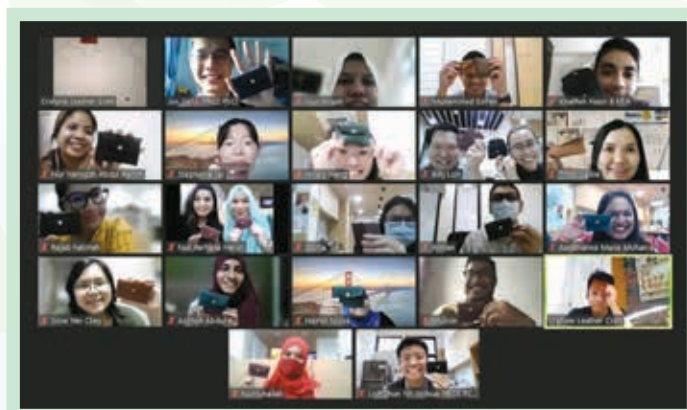
In order to continue to support the Case Managers in the care of the residents, the management of FRCS FSC and Jenaris Home decided to switch to conducting the clinical supervision in the format of one-to-one sessions over Zoom from November 2021 to March 2022. Each Case Manager from Jenaris Home was matched with an Assistant Senior Social Worker or Senior Social Worker from the FSC with the relevant expertise and knowledge to carry out clinical, educational and supportive aspects of supervision. Such a supervision arrangement with staff in another agency has also provided a valuable platform for Assistant Senior Social Workers and Senior Social Workers of the FSC to hone their supervision competencies. The management and Case Managers of Jenaris Home have expressed an interest to continue with the supervision in FY2022/2023.



## OUR STAFF DEVELOPMENT INITIATIVES

## TEAM BONDING ACTIVITIES

COVID-19 may have restricted many social activities from taking place due to Safe Management Measures (SMMs), however it did not deter the FRCS FSC Staff Engagement Team (SET) from initiating projects and activities to help everyone at the Centre to stay connected. Team-building activities and birthday celebrations have been held on Zoom every quarter since the circuit breaker in April 2020. This continued in FY2021/2022, with staff receiving a lunch bento and team-building material wherever they were working from home. Everyone felt the warmth and energy despite the fact that the activities took place online. To ensure that they were all coping well, staff members continued to conduct virtual check-ins with one another if anyone had been in close contact with COVID-19 patients or contracted COVID-19.



*Bonding over a leather craft workshop in December 2021*

SET also rolled out FRCS FSC Snack Time by purchasing snacks with the Healthier Choice symbol for the pantry. As part of the organization's efforts to promote wellness and a healthy lifestyle, wholesome snacks were chosen for this initiative. With the relaxation of SMMs, FRCS FSC Snack Time will allow staff to bond over refreshments, thus uplifting their morale. To celebrate FRCS FSC Social Service Professional Day on 8 March 2022, SET put together a heart-shaped picture montage of the staff to express appreciation to them.



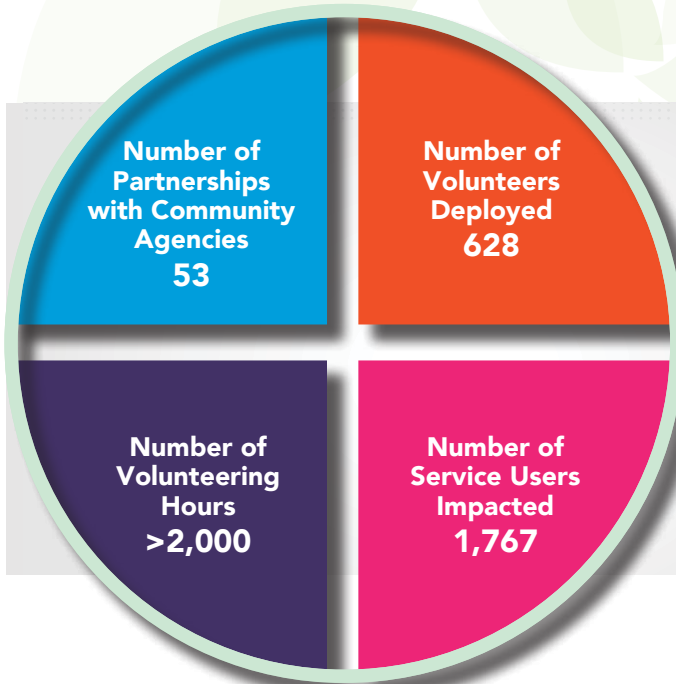
Snacks with the Healthier Choice symbol for staff to enjoy together



SET created a montage to express appreciation to FRCS FSC staff

Thank You





### SG CARES VOLUNTEER CENTRE (VC) @ CLEMENTI

SG Cares VC @ Clementi celebrated its first anniversary in April 2022. In one year, SG Cares VC @ Clementi had reached out to various community partners in all divisions of Clementi town, including Clementi, West Coast, Ulu Pandan, Bukit Timah and Bukit Batok East.

The figure (left) summarizes the achievements by SG Cares VC @ Clementi for the period of 1 April 2021 to 31 March 2022.

### CHANNELLING COMMUNITY RESOURCES

Amidst the COVID-19 pandemic, SG Cares VC @ Clementi supported various social service agencies by coordinating the distribution of Donations-in-Kind to meet community needs in Clementi town. 4,150 disposable face masks and 456 hand sanitizers were distributed to community partners and their service users.



National Kidney Foundation – The Hour Glass (West Coast)



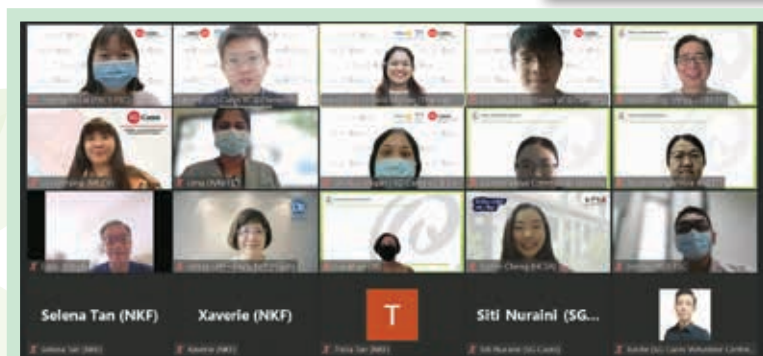
Lions Befrienders Active Ageing Centres @ Clementi 344 and 366



## COMMUNITY OF PRACTICE (COP): CHAT TO-GATHER

In the first half of 2022, SG Cares VC @ Clementi organized two COP sessions for community partners to connect and share best practices. Named Chat To-Gather, such networking sessions allow community partners to engage in dialogue for collaboration. Moving forward, SG Cares VC @ Clementi will continue to build up volunteer management capabilities of the community partners by organizing regular Chat To-Gather sessions to grow and strengthen the SG Cares Community Network in Clementi town.

**First Chat To-Gather Networking Session:** 31 participants from nine partner agencies attended the first networking session held virtually on 31 March 2022. As the theme for the session was "Mindful Over Mental Health", the CREST Team @ Viriya Community Services was invited to speak on dementia prevention. The session concluded with a sharing on mindfulness and a breathing exercise facilitated by FRCS FSC Social Workers.



Community partners at the first Chat To-Gather session

**Second Chat To-Gather Networking Session:** 30 participants from 16 partner agencies attended the second networking session on 28 June 2022. Held at Clementi Community Centre, the session was attended by Adviser to Jurong GRC Grassroots Organizations and SG Cares Lead Adviser for Clementi town, Dr Tan Wu Meng. As the theme for the session was "Minding Volunteers", representatives from Mount Carmel Bible-Presbyterian Church, Lions Befrienders Service Association (Singapore) and Darussalam Mosque were invited as guest speakers to share their best practices in working with and retaining volunteers. The session concluded with a panel discussion by Dr Tan and the guest speakers on strategies to manage volunteers more effectively.



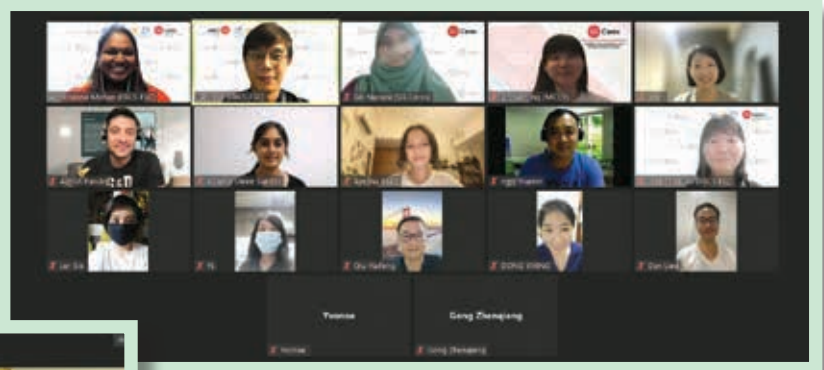
Panel discussion by Dr Tan (second from right) and the guest speakers



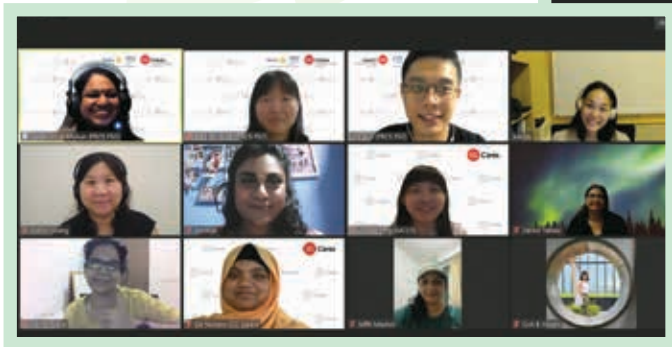
Participants of the second Chat To-Gather session

## ORIENTATION SESSIONS

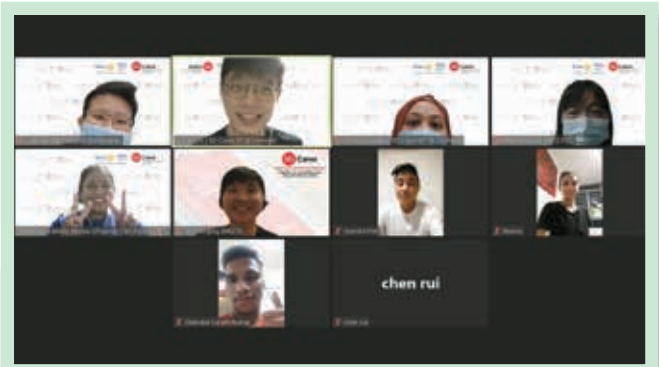
SG Cares VC @ Clementi conducted sessions to introduce the SG Cares movement to its volunteers, provide updates on the latest volunteering advisory guidelines, and share current volunteering opportunities in Clementi town.



*First orientation session held on 28 October 2021*



*Second session held on 9 November 2021*



*Third session held on 10 March 2022*



## COLLABORATIONS WITH VOLUNTEER GROUPS

**Ramadan Rations Distribution:** During the Ramadan season, a group of friends initiated a fundraising campaign to purchase and distribute food rations to the less fortunate. 80 households under the care of FRCS FSC and Lions Befrienders Active Ageing Centre @ Clementi 366 benefited from the initiative, receiving food packs comprising dry and fresh food items. SG Cares VC @ Clementi worked closely with the volunteers from the planning stage to the distribution of the food packs on 23 April 2022. The experience was enriching and heart-warming for both volunteers and staff, who were gratified by the smiles on the beneficiaries' faces when they received the substantial and well-packed food rations.



**Home Improvement Project:** SG Cares VC @ Clementi partnered with National University of Singapore (NUS) students from Operation Orion, a student-led community involvement programme under the NUS Civil Engineering Club, in a home improvement project from April to July 2022. Involving 32 volunteers, the project aimed to uplift the quality of life of disadvantaged families through basic home improvement work such as decluttering, cleaning, painting, and replacing household appliances or furniture. Five households under the care of FRCS FSC and one household under the care of Lions Befrienders Active Ageing Centre @ Clementi 344 benefited from the project. All the households lived in rental flats. Apart from basic home improvement carried out according to their needs, the families received new household appliances and furniture such as sofas, coffee tables and storage boxes.



*Painting the kitchen and walkway of a one-room rental flat*



*Before (above) and after (right) decluttering and painting*





# ACKNOWLEDGEMENTS

## TESTIMONIALS FROM CLIENTS AND SOCIAL WORKERS



### Life Must Go On

I am glad that I met with FRCS FSC a few years ago. It has changed my life as the Social Workers are helpful and thoughtful. They are there when I'm down and out and when I am in need the most. Social Workers like Ms Shi Yan do not seem to get tired of listening to my never-ending problems and about my illness. I am grateful to her and the staff for being helpful and kind to me and my family all these years without looking down on us. They even motivate us and cheer us to move on. I know no matter how hard life is, life must go on. Thank you once again and may God bless all of you. My prayers are with all of you.

**Mdm Siti\***

It has been a great honour working on the ground and to have the opportunity to forge close relationships with clients like Mdm Siti\*. As with many clients who we see at the FSC, circumstances shape the experiences that they face. But, they do the best they can, within what they know. Mdm Siti has been a resilient lady, who works hard to ensure her family is well cared for and provided for. Despite the multiple challenges she faces in life, she gets back up to stand on her own two feet time after time. Mdm Siti truly epitomizes the phrase: 'When the going gets tough, the tough get going.'

**Social Worker Ms Lim Shi Yan**



### Staying Strong for the Family

I am very happy with the help rendered by FRCS FSC, especially from my Social Worker, Mr Muhsin. He always supports us and listens to our family problems.

**Mdm Letchime\***

It has been a very difficult time for Mdm Letchime\* and her family. Despite her stressors, she has remained resilient, overcoming the challenges faced. Mdm Letchime is resourceful and works hard to improve her family situation. She finds ways and means to provide for her family and does not give up easily. She is proactive in seeking assistance and responds swiftly to social service agencies.

**Social Worker**

**Mr Muhammad Muhsin Abdul Jalil**



### Perseverance to Move On

Ms Eunice is a kind, compassionate, empathetic and wholesome Social Worker. Despite her busy schedule, she is always checking in on me and the kids, lending me her time and ears so that I can share my problems at home or work. In every situation, she offers me alternatives and listens to my concerns without passing judgment. There is so much more I could say about the way she explained a service or offered help with locating resources to keep the family together. She has made a tremendous impact on my life and the lives of my children. I would like to thank her and express how much I appreciate all that she has done.

**Mdm Maimun\***

It has not been easy for Mdm Maimun\* as she faces multiple challenges at home. Despite her circumstances, she has displayed immense resilience to overcome her obstacles. I admire her motivation and perseverance to provide a better quality of life for her four young children, ensuring that they grow up happily and healthily. Over the past year, we have established a pleasant working relationship and it has been my privilege to be able to journey with Mdm Maimun.

**Social Worker Ms Eunice Koh Si Yuh**

*\*Names have been changed to protect the clients' identity*

# ACKNOWLEDGEMENTS

## OUR VOLUNTEERS

For the year ending 30 June 2022, FRCS FSC sincerely thanks the volunteers who spent their valuable time and effort in supporting and executing the activities and programmes at the Centre.

✦ Bukit Gombak Eagles Interact Club	✦ Mr Lee Yan Long
✦ Dr Sonia Khodabakhsh	✦ Mr Leonard Sim Tiao Han
✦ Ms Alesia Petravets	✦ Ms Nichamon Han-Idhikul, Nichy
✦ Ms Bathmashni Yanasudiam	✦ Ms Puah Yuu Shuen
✦ Ms Cao Yaqi	✦ Mr Salifian Bin Sulaiman
✦ Mr Chong Weng Kee	✦ Ms Shan Jiayu
✦ Ms Ellen Li Fan Yang	✦ Mr Sheng Junzhe
✦ Ms Fadilah Binte Jasmani	✦ Ms Tadai Mindy Eiko
✦ Mr Goh Yu Heng	✦ Mr Thomas Tong
✦ Ms Grace Yong	✦ Members of Operation Orion, NUS Civil Engineering Club
✦ Ms Harini	✦ Volunteers from Mount Carmel Bible- Presbyterian Church
✦ Mr Ivan Tan Zheng Jie	✦ Volunteers from SG Cares Volunteer Centre @ Clementi
✦ Mr Jan Donyada and Friends	✦ Volunteers from The Bible Church Singapore
✦ Ms Janna Leong	✦ Year 5 Class 5.04 students from Anglo- Chinese School (Independent)
✦ Ms Kanagambigai D/O Nagulan	
✦ Ms Kylie Kong Yen Li	
✦ Ms Lee Mei Wan Julia	
✦ Mr Lee Xiong Wei Joel	

# ACKNOWLEDGEMENTS

## APPRECIATION TO PARTNERS, FUNDERS, SPONSORS AND DONORS

FRCS FSC would like to extend its heartfelt thanks and gratitude to the following persons and organizations for their kind collaboration, funding, sponsorships, donations and event invitations for the year ending 30 June 2022.

We also want to extend our sincere appreciation to donors who requested anonymity. Great care was taken to make this report as accurate as possible. We apologize if anyone was mistakenly omitted or incorrectly listed.

✦ Bukit Timah Citizens' Consultative Committee and Grassroots Organizations

✦ Cio Singapore, CTS Trading Enterprise Pte Ltd

✦ Class Living

✦ Clementi Citizens' Consultative Committee and Grassroots Organizations

✦ CLUB HDB Care and Fund Team

✦ Community Chest

✦ Community Partners of SG Cares Volunteer Centre @ Clementi

✦ Darussalam Mosque

✦ Dr LT Soh and Ms Lily Lim

✦ Food From The Heart

✦ Foundation of Rotary Clubs (Singapore) Ltd

✦ Go With The Flow Singapore

✦ Her Rise Above

✦ Lee Foundation

✦ Lions Befrienders Service Association (Singapore)

✦ Lynk Artisan Pte Ltd

✦ Majlis Ugama Islam Singapura

✦ Mdm Tay Beng Lian

✦ Mechanical and Aeronautical Engineering Club, Singapore Polytechnic

✦ Ministry of Culture, Community and Youth

✦ Ministry of Social and Family Development

✦ Mr Jan Donyada and Friends

✦ Mr Johnny Ng Boon Ping

✦ Mr Larry Chan

✦ Mr Mohamed Azman Bin As'at

✦ Mr Soh Wei Chong

✦ Ms Marjorie Wee

✦ Ms Sandhya Aswani and Ms Mrinalini Venkatachalam

✦ Ms Suzy Egan

✦ Ms Tan Swee Huang

✦ Mount Carmel Bible-Presbyterian Church

✦ Muslim Converts' Association of Singapore

✦ National Council of Social Service

✦ National Junior College

✦ NTU Welfare Services Club, Volunteer Movement

✦ NUS Teach Singapore

✦ Rotary Club of Queenstown

✦ Rotary Club of Singapore East

✦ Rotary Club of Singapore West

✦ Rotary Club of Suntec City

✦ Rotary Club of Tanjong Pagar

✦ SAFRA

✦ SG Cares Office

✦ Shiseido Singapore Co. Pte Ltd

✦ Singapore Malayalee Association Youth Wing

✦ Singapore Red Cross

✦ South West Community Development Council

✦ Sree Ramar Temple

✦ The Bible Church Singapore

✦ The Big Book Giveaway Team, National Library Board

✦ The Boys' Brigade Share-a-Gift 2021

✦ The CREST Team @ Viriya Community Services

✦ The Food Bank Singapore Ltd

✦ The Straits Times School Pocket Money Fund

✦ Ulu Pandan Citizens' Consultative Committee and Grassroots Organizations

✦ Unilever

✦ Urban Mama Queen

✦ West Coast Citizens' Consultative Committee and Grassroots Organizations

✦ Wish A Smile Foundation

✦ Women of Courage Asia



# OUR FINANCIAL STATEMENTS



## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

A DIVISION OF FOUNDATION OF ROTARY CLUBS (SINGAPORE) LTD  
(Registered in Singapore under the Companies Act 1967 and the Charities Act 1994)  
(Unique Entity No: 199300813R)

### Statement by the Management Committee and Financial Statements

Reporting Year Ended 30 June 2022

#### RSM Chio Lim LLP

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**Business Advisors to Growing Businesses**



# OUR FINANCIAL STATEMENTS

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FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

## Statement by the Management Committee and Financial Statements

Contents	Page
Statement by the Management Committee.....	38
Independent Auditor's Report .....	39
Statement of Financial Activities .....	42
Statement of Financial Position.....	44
Statement of Changes in Funds .....	45
Statement of Cash Flows .....	46
Notes to the Financial Statements .....	47

# OUR FINANCIAL STATEMENTS

---

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Statement by the Management Committee

In the opinion of the Management Committee,

- (a) the accompanying financial statements of Foundation of Rotary Clubs Singapore Family Service Centre (the "Centre") are drawn up so as to give a true and fair view of the financial position of the Centre as at 30 June 2022 and of the financial activities, changes in funds and cash flow of the Centre for the reporting year then ended; and
- (b) at the date of this statement, there are reasonable grounds to believe that the Centre will be able to pay its debts as and when they fall due.

The Management Committee approved and authorised these financial statements for issue.

On Behalf of the Management Committee



.....  
Yeo Chuen Eng  
Chairman

8 November 2022



.....  
Angela Chin  
Honorary Treasurer



# OUR FINANCIAL STATEMENTS

## Independent Auditor's Report to the Management Committee of FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE



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Wilkie Edge, Singapore 228095

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### Report on the audit of the financial statements

#### Opinion

We have audited the accompanying financial statements of Foundation of Rotary Clubs Singapore Family Service Centre (the "Centre"), which comprise the statement of financial position as at 30 June 2022, and the statement of financial activities, statement of changes in funds and statement of cash flows for the reporting year then ended, and notes to the financial statement, including the significant accounting policies.

Foundation of Rotary Clubs Singapore Family Service Centre is a division of Foundation of Rotary Clubs (Singapore) Ltd ("FRCS") and it is not a separately incorporated legal entity. The accompanying financial statements have been prepared by management of the Centre from the records of Foundation of Rotary Clubs Singapore Family Service Centre and reflect only transactions recorded therein.

In our opinion, the accompanying financial statements of the Centre are properly drawn up in accordance with the provisions of the Charities Act 1994 and other relevant regulations (the "Charities Act and Regulations") and the Singapore Financial Reporting Standards ("SFRS") so as to present fairly, in all material respects, the financial position of the Centre as at 30 June 2022 and of the financial activities, changes in funds and cash flows of the Centre for the reporting year ended on that date.

#### Basis for opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Centre in accordance with the Accounting and Corporate Regulatory Authority ("ACRA") Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other information

Management is responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements and our auditor's report thereon. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

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# OUR FINANCIAL STATEMENTS

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## **Independent Auditor's Report to the Management Committee of FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE**

### **Other information (cont'd)**

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the annual report of the Centre, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions in accordance with SSAs.

### **Responsibilities of management and the Management Committee for the financial statements**

Management is responsible for the preparation of the financial statements that give a true and fair view in accordance with the Charities Act and Regulations and the financial reporting standards, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Centre or to cease operations, or has no realistic alternative but to do so.

The Management Committee is responsible for overseeing the Centre's financial reporting process.

### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

# OUR FINANCIAL STATEMENTS

## Independent Auditor's Report to the Management Committee of FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Auditor's responsibilities for the audit of the financial statements (cont'd)

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- a) Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- b) Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control.
- c) Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- d) Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Centre's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Centre to cease to continue as a going concern.
- e) Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*Rsm Chio Lim LLP*

RSM Chio Lim LLP  
Public Accountants and  
Chartered Accountants  
Singapore

8 November 2022



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Statement of Financial Activities Reporting Year Ended 30 June 2022

		Unrestricted	Restricted												
Notes	Accumulated Fund <sup>(a)</sup> \$	Lee Foundation – Financial Assistance Fund \$	School Pocket Money Fund \$	FSC Concare Fund \$	Community Chest Haze Fund \$	FSC Ramadan Bonus Fund \$	MSF – Cyclical Maintenance Fund \$	Furniture and Equipment Fund \$	SG Cares Volunteer Centre Development Programme Fund \$	Social Service Office Fund \$	Subtotal \$	Total \$			
Incoming Resources:															
4	2,885,856	25,200	8,450	14,160	–	2,400	–	–	435,091	6,540	491,841	3,377,697			
	Income from programmes	–	–	–	–	–	–	–	–	–	–	11,364			
5	124	–	–	–	–	–	–	–	–	–	–	124			
	Other miscellaneous income														
	Total incoming resources	2,897,344	8,450	14,160	–	2,400	–	–	435,091	6,540	491,841	3,389,185			
Resources Expended:															
	Programme expenses	63,819	7,185	10,594	–	4,200	–	–	–	6,660	61,189	125,008			
7	Depreciation of plant and equipment	–	–	–	–	–	47,831	6,936	–	–	54,767	94,111			
8	Depreciation of right-of-use assets	–	–	–	–	–	–	–	–	–	–	27,941			
	Maintenance expenses	122,256	–	–	–	–	–	–	–	–	–	122,256			
6	Employee benefits expenses	2,023,959	–	–	–	–	–	–	177,805	–	177,805	2,201,764			
	Professional fees	70,128	–	–	–	–	–	–	–	–	–	70,128			
	Other operating costs	64,587	–	–	–	–	–	–	–	–	–	64,587			
	Interest expense on lease liabilities	622	–	–	–	–	–	–	–	–	–	622			
	Total resources expended	2,412,656	7,185	10,594	–	4,200	47,831	6,936	177,805	6,660	293,761	2,706,417			
	Net surplus / (deficit)	484,688	1,265	3,566	–	(1,800)	(47,831)	(6,936)	257,286	(120)	198,080	682,768			
	Balance at 1 July 2021	3,879,464	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	556,381	4,435,845			
	Balance at 30 June 2022	4,364,152	9,750	9,845	6,924	526	2,400	350,627	21,676	880	754,461	5,118,613			

(a) The Accumulated Fund is ring-fenced for the exclusive use of Foundation of Rotary Clubs Singapore Family Service Centre ("FRCS FSC").

The accompanying notes form an integral part of these financial statements.

# FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

## Statement of Financial Activities Reporting Year Ended 30 June 2021

	Notes	Unrestricted	Restricted										Total
			Accumulated Fund <sup>(a)</sup>	Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Fund	FSC Ramadan Bonus Fund	MSF – Cyclical Maintenance Fund	Furniture and Equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund	
<b>Incoming Resources:</b>													
Grant income	4		3,030,636	34,680	–	168	–	4,200	64,585	34,682	100,000	1,500	3,270,451
Donations			100	–	8,880	–	–	–	–	–	–	–	8,980
Income from programmes			7,495	–	–	–	–	–	–	–	–	–	7,495
Other miscellaneous income	5		4,529	–	–	–	–	–	–	–	–	–	4,529
<b>Total incoming resources</b>			<b>3,042,760</b>	<b>34,680</b>	<b>8,880</b>	<b>168</b>	<b>–</b>	<b>4,200</b>	<b>64,585</b>	<b>34,682</b>	<b>100,000</b>	<b>1,500</b>	<b>3,291,455</b>
<b>Resources Expended:</b>													
Programme expenses			34,562	21,980	15,060	9,080	–	6,000	–	–	–	500	87,182
Depreciation of plant and equipment	7		40,076	–	–	–	–	–	44,602	6,070	–	–	90,748
Depreciation of right-of-use assets	8		30,430	–	–	–	–	–	–	–	–	–	30,430
Maintenance expenses			90,042	–	–	–	–	–	–	–	–	–	90,042
Employee benefits expenses	6		1,892,148	–	–	–	–	–	–	–	5,453	–	1,897,601
Professional fees			26,750	–	–	–	–	–	–	–	–	–	26,750
Other operating costs			72,866	–	–	–	–	–	–	–	–	–	72,866
Interest expense on lease liabilities			822	–	–	–	–	–	–	–	–	–	822
<b>Total resources expended</b>			<b>2,187,696</b>	<b>21,980</b>	<b>15,060</b>	<b>9,080</b>	<b>–</b>	<b>6,000</b>	<b>44,602</b>	<b>6,070</b>	<b>5,453</b>	<b>500</b>	<b>2,296,441</b>
<b>Net surplus / (deficit)</b>			<b>855,064</b>	<b>12,700</b>	<b>(6,180)</b>	<b>(8,912)</b>	<b>–</b>	<b>(1,800)</b>	<b>19,983</b>	<b>28,612</b>	<b>94,547</b>	<b>1,000</b>	<b>995,014</b>
<b>Balance at 1 July 2020</b>			<b>3,024,400</b>	<b>4,400</b>	<b>14,760</b>	<b>12,270</b>	<b>526</b>	<b>6,000</b>	<b>378,475</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>3,440,831</b>
<b>Balance at 30 June 2021</b>			<b>3,879,464</b>	<b>17,100</b>	<b>8,580</b>	<b>3,358</b>	<b>526</b>	<b>4,200</b>	<b>398,458</b>	<b>28,612</b>	<b>94,547</b>	<b>1,000</b>	<b>4,435,845</b>

(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.

## OUR FINANCIAL STATEMENTS

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Statement of Financial Position As at 30 June 2022

	<u>Notes</u>	<u>2022</u> \$	<u>2021</u> \$
<b>ASSETS</b>			
<b><u>Non-current assets</u></b>			
Plant and equipment	7	517,266	611,377
Right-of-use assets	8	85,744	51,074
<b>Total non-current assets</b>		<u>603,010</u>	<u>662,451</u>
<b><u>Current assets</u></b>			
Other receivables	9	143,000	162,194
Other non-financial assets	10	14,383	23,888
Cash and cash equivalents	11	4,837,169	3,910,211
<b>Total current assets</b>		<u>4,994,552</u>	<u>4,096,293</u>
<b>Total assets</b>		<u>5,597,562</u>	<u>4,758,744</u>
<b>FUNDS AND LIABILITIES</b>			
<b><u>Restricted fund</u></b>			
Accumulated Fund <sup>(a)</sup>	12	<u>4,364,152</u>	<u>3,879,464</u>
<b><u>Other restricted funds</u></b>			
Lee Foundation – Financial Assistance Fund		9,750	17,100
School Pocket Money Fund		9,845	8,580
FSC Comcare Fund		6,924	3,358
Community Chest Haze Fund		526	526
FSC Ramadan Bonus Fund		2,400	4,200
MSF – Cyclical Maintenance Fund		350,627	398,458
Furniture and Equipment Fund		21,676	28,612
SG Cares Volunteer Centre			
Development Programme Fund		351,833	94,547
Social Service Office Fund		880	1,000
<b>Total restricted funds</b>	13	<u>754,461</u>	<u>556,381</u>
<b>Total funds</b>		<u>5,118,613</u>	<u>4,435,845</u>
<b><u>Non-current liabilities</u></b>			
Lease liabilities, non-current	15	<u>58,143</u>	<u>23,435</u>
<b><u>Current liabilities</u></b>			
Lease liabilities, current	15	27,903	28,021
Other payables	16	392,903	271,443
<b>Total current liabilities</b>		<u>420,806</u>	<u>299,464</u>
<b>Total liabilities</b>		<u>478,949</u>	<u>322,899</u>
<b>Total funds and liabilities</b>		<u>5,597,562</u>	<u>4,758,744</u>

(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.



# FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

## Statement of Changes in Funds Reporting Year Ended 30 June 2022

	Unrestricted	Restricted										
		Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	FSC Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – Cyclical Maintenance Fund	Furniture and Equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund		
		\$	\$	\$	\$	\$	\$	\$	\$	\$		
<b>Current year:</b>	Opening balance at 1 July 2021	3,879,464	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	556,381
	Net surplus / (deficit)	484,688	(7,350)	1,265	3,566	–	(1,800)	(47,831)	(6,936)	257,286	(120)	198,080
	Balance as at 30 June 2022	4,364,152	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	754,461
<b>Prior year:</b>	Opening balance at 1 July 2020	3,024,400	4,400	14,760	12,270	526	6,000	378,475	–	–	–	416,431
	Net surplus / (deficit)	855,064	12,700	(6,180)	(8,912)	–	(1,800)	19,983	28,612	94,547	1,000	139,950
	Balance as at 30 June 2021	3,879,464	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	556,381

(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.

# OUR FINANCIAL STATEMENTS

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Statement of Cash Flows Reporting Year Ended 30 June 2022

	<u>2022</u> \$	<u>2021</u> \$
<b><u>Cash flows from operating activities</u></b>		
Net surplus for the reporting year	682,768	995,014
Adjustments for:		
Depreciation of plant and equipment	94,111	90,748
Depreciation of right-of-use assets	27,941	30,430
Interest expense on lease liabilities	622	822
Interest income	(124)	(2,972)
Operating cash flow before changes in working capital	805,318	1,114,042
Other receivables	19,194	132,812
Other non-financial assets	9,505	12,858
Other payables	121,460	15,952
Other liabilities	–	(115,699)
Cash restricted in use	(269,650)	(74,552)
Net cash flows from operating activities	<u>685,827</u>	<u>1,085,413</u>
<b><u>Cash flows from / (used in) investing activities</u></b>		
Purchase of plant and equipment	–	(74,697)
Interest income received	124	2,972
Net cash flows from / (used in) investing activities	<u>124</u>	<u>(71,725)</u>
<b><u>Cash flows used in financing activities</u></b>		
Lease liabilities – principal portion paid	(28,021)	(30,258)
Interest expense paid	(622)	(822)
Net cash flows used in financing activities	<u>(28,643)</u>	<u>(31,080)</u>
<b>Net increase in cash and cash equivalents</b>	657,308	982,608
Cash and cash equivalents, beginning balance	3,797,703	2,815,095
<b>Cash and cash equivalents, ending balance (Note 12A)</b>	<u>4,455,011</u>	<u>3,797,703</u>

The accompanying notes form an integral part of these financial statements.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### Notes to the Financial Statements 30 June 2022

#### 1. General

Foundation of Rotary Clubs Singapore Family Service Centre (the “Centre”) is a division of Foundation of Rotary Clubs (Singapore) Ltd (“FRCS”), a foundation incorporated as a company limited by guarantee under the Companies Act 1967. FRCS is also a charity registered under the Charities Act 1994. It is an approved Institution of a Public Character.

The Centre is not a separately incorporated legal entity. The accompanying financial statements have been prepared from the records of the Centre and reflect only transactions recorded therein.

The financial statements are presented in Singapore Dollar.

These financial statements are authorised for issuance by the Management Committee of the Centre on the date of the statement by the Management Committee.

The principal activities of the Centre consist of providing family-oriented programmes which are responsive to the changing needs of the community.

The registered office of FRCS is located at 111 North Bridge Road #06-33, Peninsula Plaza, Singapore 179098. FRCS is situated in Singapore.

The administration office and principal place of operation of the Centre is located at 346 Clementi Avenue 5 #01-10/32, Singapore 120346.

The Centre operates a branch office located at 702 West Coast Road #01-347, Singapore 120702.

#### Uncertainties relating to the Covid-19 pandemic and its aftermath

Management has not identified any material uncertainties resulting from the Covid-19 pandemic and its aftermath surrounding the Centre’s business, and accordingly no further disclosures are made in these financial statements.

#### Statement of compliance with financial reporting standards

These financial statements have been prepared in accordance with the Singapore Financial Reporting Standards (“SFRS”) and the related interpretations to SFRS (“INT SFRS”) as issued by the Singapore Accounting Standards Council.

#### Accounting convention

The financial statements are prepared on a going concern basis under the historical cost convention except where a financial reporting standard requires an alternative treatment (such as fair values) as disclosed where appropriate in these financial statements. The accounting policies in the financial reporting standards may not be applied when the effect of applying them is not material. The disclosures required by financial reporting standards may not be provided if the information resulting from that disclosure is not material.



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 1. General (cont'd)

#### Basis of preparation of the financial statements

The preparation of financial statements in conformity with generally accepted accounting principles requires the management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting year. Actual results could differ from those estimates. The estimates and assumptions are reviewed on an ongoing basis. Apart from those involving estimations, management has made judgements in the process of applying the Centre's accounting policies. The areas requiring management's most difficult, subjective or complex judgements, or areas where assumptions and estimates are significant to the financial statements, are disclosed in Note 2C below, where applicable.

### 2. Significant accounting policies and other explanatory information

#### 2A. Significant accounting policies

##### Incoming resources

##### (a) Grants

Grants to cover a particular expenditure or programme are accounted for as incoming resources upon receipt of notification of the grant award, which normally coincides with the year when the related expenses, for which the grant is intended to cover, are incurred. A grant is recognised at fair value when there is reasonable assurance that the conditions attaching to it will be complied with and that the grant will be received. Grants are recognised as income to match them with the related costs that they are intended to compensate.

##### (b) Income from programmes

The financial reporting standard on revenue from contracts with customers establishes a five-step model to account for revenue arising from contracts with customers. Revenue is recognised at an amount that reflects the consideration to which the Centre expects to be entitled in exchange for transferring goods or services to a customer (which excludes estimates of variable consideration that are subject to constraints, such as right of return exists, and modifications), net of any related sales taxes and excluding any amounts collected on behalf of third parties. An asset (goods or services) is transferred when or as the customer obtains control of that asset. As a practical expedient the effects of any significant financing component is not adjusted if the payment for the good or service will be within one year.

The revenue amount is the fair value of the consideration received or receivable from the gross inflow of economic benefits during the year arising from the course of the ordinary activities of the Centre and it is shown net of related tax and subsidies.

Income from programmes that are of short duration is recognised at a point in time when the services are completed.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 2. Significant accounting policies and other explanatory information (cont'd)

#### 2A. Significant accounting policies (cont'd)

##### Incoming resources (cont'd)

###### (c) Donations

Income from donation and corporate sponsorships are recognised at a point in time when received, except for committed donations and corporate sponsorship that are recorded when there is certainty over the amount committed by the donors, and the Centre had fulfilled all conditions related to the donations and sponsorships. Such income is only deferred and recognised over time when: the donor specifies that the grant or donation must only be used in future accounting periods; or donor has imposed conditions when must be met before the Centre has unconditional entitlement.

###### (d) Interest income

Interest revenue is recognised on a time-proportion basis using the effective interest rate method.

##### Donations in kind

Donations in kind are included in the statement of financial activities based on an estimate of the fair value at the date of the receipt of the gift of the non-monetary asset or the grant of a right to the monetary asset. The gift is recognised if the amount of the gift can be measured reliably and there is no uncertainty that it will be received. No value is ascribed to volunteer services.

##### Employee benefits

Contributions to a defined contribution retirement benefit plan are recorded as an expense as they fall due. The Centre's legal or constructive obligation is limited to the amount that it is obligated to contribute to an independently administered fund (such as the Central Provident Fund in Singapore, a government managed defined contribution retirement benefit plan). For employee leave entitlement the expected cost of short-term employee benefits in the form of compensated absences is recognised in the case of accumulating compensated absences, when the employees render service that increases their entitlement to future compensated absences; and in the case of non-accumulating compensated absences, when the absences occur. A liability for bonuses is recognised where the entity is contractually obliged or where there is constructive obligation based on past practice.

##### Borrowing costs

Borrowing costs are interest and other costs incurred in connection with the borrowings and are recognised as an expense in the period in which they are incurred. Interest expense is calculated using the effective interest rate method.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 2. Significant accounting policies and other explanatory information (cont'd)

#### 2A. Significant accounting policies (cont'd)

##### Foreign currency transactions

The functional currency is the Singapore Dollar as it reflects the primary economic environment in which the Centre operates. Transactions in foreign currencies are recorded in the functional currency at the rates ruling at the dates of the transactions. At each end of the reporting year, recorded monetary balances and balances measured at fair value that are denominated in non-functional currencies are reported at the rates ruling at the end of the reporting year and fair value measurement dates respectively. All realised and unrealised exchange adjustment gains and losses are dealt with in profit or loss. The presentation is in the functional currency.

##### Income tax

As a charity, FRCS is exempt from tax on income and gains falling within section 13(1)(zm) of the Income Tax Act 1947 to the extent that these are applied to its charitable objects.

##### Plant and equipment

Plant and equipment are carried at cost on initial recognition and after initial recognition at cost less any accumulated depreciation and any accumulated impairment losses.

Cost also includes acquisition cost, borrowing cost capitalised and any cost directly attributable to bringing the asset or component to the location and condition necessary for it to be capable of operating in the manner intended by management. Subsequent costs are recognised as an asset only when it is probable that future economic benefits associated with the item will flow to the Centre and the cost of the item can be measured reliably. All other repairs and maintenance are charged to profit or loss when they are incurred.

Depreciation is provided on a straight-line basis to allocate the gross carrying amounts of the assets less their residual values over their estimated useful lives of each part of an item of these assets. The annual rates of depreciation are as follows:

Renovations	-	10%
Furniture and equipment	-	20% to 33%

An asset is depreciated when it is available for use until it is derecognised even if during that period the item is idle. Fully depreciated assets still in use are retained in the financial statements.

The residual value and the useful life of an asset is reviewed at least at each end of the reporting year and, if expectations differ significantly from previous estimates, the changes are accounted for as a change in an accounting estimate, and the depreciation charge for the current and future periods are adjusted.

The gain or loss arising from the derecognition of an item of plant and equipment is recognised in profit or loss.

##### Right-of-use-assets

The right-of-use-assets are accounted and presented as if they were owned such as plant and equipment. The annual rates of depreciation are as follows:

Office premise	-	Over the terms of lease that are 14.40% to 33.33%
Equipment	-	20%



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 2. Significant accounting policies and other explanatory information (cont'd)

#### 2A. Significant accounting policies (cont'd)

##### Leases of lessee

A lease conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration. A right-of-use asset is capitalised in the statement of financial position, measured at the present value of the unavoidable future lease payments to be made over the lease term. A liability corresponding to the capitalised right-of-use asset is also recognised, adjusted for lease prepayments, lease incentives received, initial direct costs incurred and an estimate of any future restoration, removal or dismantling costs. The right-of-use asset is depreciated over the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. An interest expense is recognised on the lease liability (included in finance costs). For short-term leases of 12 months or less and leases of low-value assets (such as personal computers and small office equipment) where an accounting policy choice exists under the lease standard, the lease payments are expensed to profit or loss as incurred on a straight line basis over the remaining lease term.

##### Carrying amounts of non-financial assets

The carrying amount of non-financial assets is reviewed at each end of the reporting year for indications of impairment and where an asset is impaired, it is written down through profit or loss to its estimated recoverable amount. The impairment loss is the excess of the carrying amount over the recoverable amount and is recognised in profit or loss. The recoverable amount of an asset or a cash-generating unit is the higher of its fair value less costs of disposal and its value in use. When the fair value less costs of disposal method is used, any available recent market transactions are taken into consideration. When the value in use method is adopted, in assessing the value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). At each end of the reporting year non-financial assets with impairment loss recognised in prior periods are assessed for possible reversal of the impairment. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been measured, net of depreciation, if no impairment loss had been recognised.

##### Financial instruments

Recognition and derecognition of financial instruments:

A financial asset or a financial liability is recognised in the statement of financial position when, and only when, the Centre becomes party to the contractual provisions of the instrument. All other financial instruments (including regular-way purchases and sales of financial assets) are recognised and derecognised, as applicable, using trade date accounting or settlement date accounting. At initial recognition the financial asset or financial liability is measured at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability. A financial asset is derecognised when the contractual rights to the cash flows from the financial asset expire or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the centre neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset. A financial liability is removed from the statement of financial position when, and only when, it is extinguished, that is, when the obligation specified in the contract is discharged or cancelled or expires.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 2. Significant accounting policies and other explanatory information (cont'd)

#### 2A. Significant accounting policies (cont'd)

##### Financial instruments (cont'd)

Classification and measurement of financial assets:

1. Financial asset classified as measured at amortised cost: A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at fair value through profit or loss (FVTPL), that is (a) the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and (b) the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. Typically other receivables, bank and cash balances are classified in this category.
2. Financial asset that is a debt asset instrument classified as measured at fair value through other comprehensive income (FVTOCI): There were no financial assets classified in this category at reporting year end date.
3. Financial asset that is an equity investment classified as measured at fair value through other comprehensive income (FVTOCI): There were no financial assets classified in this category at reporting year end date.
4. Financial asset classified as measured at fair value through profit or loss (FVTPL): There were no financial assets classified in this category at reporting year end date.

Classification and measurement of financial liabilities:

Financial liabilities are classified as at fair value through profit or loss (FVTPL) in either of the following circumstances: (1) the liabilities are managed, evaluated and reported internally on a fair value basis; or (2) the designation eliminates or significantly reduces an accounting mismatch that would otherwise arise. All other financial liabilities are carried at amortised cost using the effective interest method. Reclassification of any financial liability is not permitted.

##### Cash and cash equivalents

Cash and cash equivalents include bank and cash balances, and on demand deposits. For the statement of cash flows the item includes cash and cash equivalents less cash subject to restriction, if any.

##### Fair value measurement

The fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When measuring the fair value of an asset or a liability, market observable data to the extent possible is used. If the fair value of an asset or a liability is not directly observable, an estimate is made using valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs (eg by use of the market comparable approach that reflects recent transaction prices for similar items, discounted cash flow analysis, or option pricing models refined to reflect the issuer's specific circumstances). Inputs used are consistent with the characteristics of the asset / liability that market participants would take into account. The Centre's intention to hold an asset or to settle or otherwise fulfil a liability is not taken into account as relevant when measuring fair value.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 2. Significant accounting policies and other explanatory information (cont'd)

#### 2A. Significant accounting policies (cont'd)

##### Fair value measurement (cont'd)

Fair values are categorised into different levels in a fair value hierarchy based on the degree to which the inputs to the measurement are observable and the significance of the inputs to the fair value measurement in its entirety: Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities. Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (ie as prices) or indirectly (ie derived from prices). Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs). Transfers between levels of the fair value hierarchy are recognised at the end of the reporting period during which the change occurred.

The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value. The fair values of non-current financial instruments may not be disclosed separately unless there are significant differences at the end of the reporting year and in the event the fair values are disclosed in the relevant notes to the financial statements. The recurring measurements are made at each reporting year end date.

#### 2B. Other explanatory information

##### Funds

Fund balances restricted by outside sources are so indicated and are distinguished from unrestricted funds allocated to specific purposes if any by action of the Management Committee. Externally restricted funds may only be utilised in accordance with the purposes established by the source of such funds or through the terms of an appeal and are in contrast with unrestricted funds over which the Management Committee retains full control to use in achieving any of its institutional purposes. An expense resulting from the operating activities of a fund that is directly attributable to the fund is charged to that fund. Common expense if any are allocated on a reasonable basis to the funds based on a method most suitable to that common expense.

#### 2C. Critical judgements, assumptions and estimation uncertainties

There were no critical judgements made in the process of applying the accounting policies that have the most significant effect on the amounts recognised in the financial statements. There were no key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting year, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting year.



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 3. Related party relationships and transactions

The financial reporting standard on related party disclosures requires the Centre to disclose: (a) related party relationships, transactions and outstanding balances, including commitments; and (b) relationships between parents and subsidiaries irrespective of whether there have been transactions between those related parties. A party is related to a party if the party controls, or is controlled by, or can significantly influence or is significantly influenced by the other party.

A related party includes the Management Committee members and key management of FRCS and the Centre. It also includes an entity or person that directly or indirectly controls, is controlled by, or is under common or joint control with these persons; members of the key management personnel or close members of the family of any individual referred to herein and others who have the ability to control, jointly control or significantly influence by or for which significant voting power in such entity resides with, directly or indirectly, any such individual.

All members of the Board and staff members of FRCS and the Centre are required to read and understand the conflict of interest policy in place and make full disclosure of interests, relationships and holding that could potentially result in conflict of interests. When a conflict of interest situation arises, the members or staff shall abstain from participating in the discussion, decision making and voting on the matter.

#### 3A. Related party transactions

There are transactions and arrangements between the Centre and its related parties and the effects of these on the basis determined between the parties are reflected in these financial statements. The related party balances and transfer of resources, services or obligations if any are unsecured, without fixed repayment terms and interest or charge unless stated otherwise.

In addition to the transactions and balances disclosed elsewhere in the notes to the financial statements, this item includes the following:

Significant related party transactions:

	<u>Related party</u>	
	<u>2022</u>	<u>2021</u>
	\$	\$
Grants from FRCS	<u>27,647</u>	<u>27,698</u>

#### 3B. Key management compensation

	<u>2022</u>	<u>2021</u>
Number of key management in compensation bands:		
\$100,000 to \$200,000	<u>1</u>	<u>1</u>

Key management personnel are the persons having authority and responsibility for planning, directing and controlling the activities of the Centre, directly or indirectly. The above amount for key management compensation is for the executive director of the Centre.

The members of the Management Committee are volunteers and receive no monetary remuneration for their contribution, except for reimbursement of out-of-pocket expenses, if any claimed.

There are no paid staff who are close members of the family of the FRCS and the Centre, and whose remuneration each exceeds \$50,000 during the reporting year.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 3. Related party relationships and transactions (cont'd)

#### 3C. Other receivables from FRCS

	<u>2022</u> \$	<u>FRCS</u> <u>2021</u> \$
Balance at beginning of the year	7,218	189,420
Amounts paid in and settlement of liabilities on behalf of the FRCS	27,647	27,698
Amounts paid out and settlement of liabilities on behalf of the Centre	(21,865)	(209,900)
Balance at end of the year (Note 10)	<u>13,000</u>	<u>7,218</u>

#### 4. Grant income

	<u>2022</u> \$	<u>2021</u> \$
Grants – Ministry of Social and Family Development	2,538,649	2,285,007
Grants – NCSS: Community Chest	112,892	110,377
Grants – NCSS: Tote Board Social Service Fund	560,440	551,886
Grants – FRCS	27,647	27,698
Jobs Support Scheme	28,631	206,306
Other grants	109,438	89,177
	<u>3,377,697</u>	<u>3,270,451</u>

#### 5. Other miscellaneous income

	<u>2022</u> \$	<u>2021</u> \$
Interest income – banks	124	2,972
Other income	–	1,557
	<u>124</u>	<u>4,529</u>

#### 6. Employee benefits expense

	<u>2022</u> \$	<u>2021</u> \$
Salaries and other short-term employee benefits	1,785,168	1,567,667
Contributions to defined contribution plan	266,067	252,369
Other benefits	150,529	77,565
Total employee benefits expense	<u>2,201,764</u>	<u>1,897,601</u>

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 7. Plant and equipment

	<u>Renovations</u>	<u>Furniture and equipment</u>	<u>Total</u>
	\$	\$	\$
<u>Cost:</u>			
At 1 July 2020	601,396	211,904	813,300
Additions	66,418	8,279	74,697
At 30 June 2021 and 30 June 2022	667,814	220,183	887,997
<u>Accumulated depreciation:</u>			
At 1 July 2020	76,868	109,004	185,872
Depreciation for the year	64,014	26,734	90,748
At 30 June 2021	140,882	135,738	276,620
Depreciation for the year	66,781	27,330	94,111
At 30 June 2022	207,663	163,068	370,731
<u>Carrying value:</u>			
At 1 July 2020	524,528	102,900	627,428
At 30 June 2021	526,932	84,445	611,377
At 30 June 2022	460,151	57,115	517,266

### 8. Right-of-use assets

	<u>Office premise</u>	<u>Equipment</u>	<u>Total</u>
	\$	\$	\$
<u>Cost:</u>			
At 1 July 2020	50,865	21,007	71,872
Additions	—	23,707	23,707
Disposals	—	(12,088)	(12,088)
At 30 June 2021	50,865	32,626	83,491
Lease modifications	62,611	—	62,611
At 30 June 2022	113,476	32,626	146,102
<u>Accumulated depreciation:</u>			
At 1 July 2020	7,139	6,936	14,075
Depreciation for the year	21,417	9,013	30,430
Disposals	—	(12,088)	(12,088)
At 30 June 2021	28,556	3,861	32,417
Depreciation for the year	21,416	6,525	27,941
At 30 June 2022	49,972	10,386	60,358
<u>Carrying value:</u>			
At 1 July 2020	43,726	14,071	57,797
At 30 June 2021	22,309	28,765	51,074
At 30 June 2022	63,504	22,240	85,744



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 9. Other receivables

	<u>2022</u>	<u>2021</u>
	\$	\$
FRCS (Note 3)	13,000	7,218
Government grant receivables	130,000	154,176
Other grant receivables	—	800
	<u>143,000</u>	<u>162,194</u>

Other receivables are normally with no fixed terms and therefore there is no maturity.

Other receivables shown above are subject to the expected credit loss model under the financial reporting standard on financial instruments. Other receivables which can be graded as low risk individually are considered to have low credit risk. At the end of the first reporting period a loss allowance is assessed at an amount equal to 12 month expected credit losses.

At each subsequent reporting date, an evaluation is made whether there is a significant change in credit risk by comparing the debtor's credit risk at initial recognition (based on the original, unmodified cash flows) with the credit risk at the reporting date (based on the modified cash flows). Adjustment to the loss allowance is made for any increase or decrease in credit risk. No loss allowance is deemed necessary as at the end of the reporting year.

### 10. Other non-financial assets

	<u>2022</u>	<u>2021</u>
	\$	\$
Deposits to secure services	5,280	4,680
Prepayments	9,103	19,208
	<u>14,383</u>	<u>23,888</u>

### 11. Cash and cash equivalents

	<u>2022</u>	<u>2021</u>
	\$	\$
Cash ring-fenced for exclusive use of FRCS FSC	4,455,011	3,797,703
Cash under restricted funds (Note 15)	382,158	112,508
	<u>4,837,169</u>	<u>3,910,211</u>

### 11A. Cash and cash equivalents in the statement of cash flows

	<u>2022</u>	<u>2021</u>
	\$	\$
Amount as shown above	4,837,169	3,910,211
Less: Cash restricted in use	(382,158)	(112,508)
Cash and cash equivalents for statement of cash flows purposes at end of year	<u>4,455,011</u>	<u>3,797,703</u>

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 12. Accumulated fund

	<u>2022</u> \$	<u>2021</u> \$
Accumulated fund for exclusive use of FRCS FSC	<u>4,364,152</u>	<u>3,879,464</u>
Resources expended	2,412,656	2,187,696
Ratio of reserves to annual resources expended (times)	<u>1.81</u>	<u>1.77</u>

The accumulated fund aims to provide financial stability and means for the development of the Centre's activities. The Centre intends to maintain the funds at a level sufficient for its operating needs. The management committee reviews the level of funds regularly for the Centre's continuing obligations.

### 13. Restricted funds

- (a) Lee Foundation – Financial Assistance Fund represents fund from the Lee Foundation for the purpose of providing financial assistance to low-income individuals for a period of six months.
- (b) This is for funds from School Pocket Money Fund to assist students from low-income families with their educational expenses.
- (c) FSC Comcare Fund represents fund from the Ministry of Social and Family Development for the purpose of providing urgent financial assistance to the Centre's active clients. Assistance to clients is disbursed in the form of cash, vouchers or food rations.
- (d) Community Chest Haze Fund represents fund for the purpose of alleviating the haze situation by supporting programme operations and clients during the haze situation.
- (e) FSC Ramadan Bonus Fund represents fund from Majlis Ugama Islam Singapura for once-off, lump-sum bonus provided to underprivileged Muslim families during the Ramadan festivities.
- (f) MSF – Cyclical Maintenance Fund represents fund from the Ministry of Social and Family Development for cyclical maintenance works.
- (g) Furniture and Equipment Fund represents fund from the Ministry of Social and Family Development for the purpose of purchasing furniture and equipment for West Coast office.
- (h) SG Cares Volunteer Centre Development Programme Fund represents fund from Ministry of Culture, Community and Youth for growing and developing volunteer supply and coordinating with local community stakeholders to better support residents in need.
- (i) Social Service Office Fund represents funds for ComCare assistance.

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 14. Categorisation of fund account balances

	Unrestricted	Restricted										
		Lee Foundation – Financial Assistance Fund \$	School Pocket Money Fund \$	FSC Concave Fund \$	Community Chest Haze Fund \$	FSC Ramadan Bonus Fund \$	MSF – cyclical maintenance Fund \$	Furniture and equipment Fund \$	Development Programme Fund \$	Social Service Office Fund \$	Subtotal \$	Total \$
2022:												
Assets												
Non-current assets												
Plant and equipment	144,963	-	-	-	-	-	350,627	21,676	-	-	372,303	517,266
Right-of-use assets	85,744	-	-	-	-	-	-	-	-	-	-	85,744
Total non-current assets	230,707	-	-	-	-	-	350,627	21,676	-	-	372,303	603,010
Current assets												
Other receivables	143,000	-	-	-	-	-	-	-	-	-	-	143,000
Other assets	14,383	-	-	-	-	-	-	-	-	-	-	14,383
Cash and cash equivalents	4,455,011	9,750	9,845	6,924	526	2,400	-	-	351,833	880	382,158	4,837,169
Total current assets	4,612,394	9,750	9,845	6,924	526	2,400	-	-	351,833	880	382,158	4,994,552
Total assets	4,843,101	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	754,461	5,597,562
Liabilities												
Non-current liabilities												
Lease liabilities, non-current	58,143	-	-	-	-	-	-	-	-	-	-	58,143
Current liabilities												
Lease liabilities, current	27,903	-	-	-	-	-	-	-	-	-	-	27,903
Other payables	392,903	-	-	-	-	-	-	-	-	-	-	392,903
Total current liabilities	420,806	-	-	-	-	-	-	-	-	-	-	420,806
Total liabilities	478,949	-	-	-	-	-	-	-	-	-	-	478,949
Net assets	4,364,152	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	754,461	5,118,613

# OUR FINANCIAL STATEMENTS

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 14. Categorisation of fund account balances (cont'd)

	Unrestricted	Restricted											
		Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – cyclical maintenance Fund	Furniture and equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund	Sub Total	Elimination between funds	
	Accumulated Fund	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	Total \$
2021: Assets													
	Non-current assets												
	Plant and equipment	184,307	–	–	–	–	398,458	28,612	–	–	427,070	–	611,377
	Right-of-use assets	51,074	–	–	–	–	–	–	–	–	–	–	51,074
	Total non-current assets	235,381	–	–	–	–	398,458	28,612	–	–	427,070	–	662,451
Current assets													
	Other receivables	162,194	–	–	–	–	–	–	–	–	16,803	–	162,194
	Other assets	23,888	–	–	–	–	–	–	–	–	–	–	23,888
	Interfund balances	–	–	–	–	–	–	–	16,803	–	16,803	(16,803)	–
	Cash and cash equivalents	3,797,703	17,100	8,580	3,358	526	4,200	–	–	77,744	1,000	112,508	3,910,211
	Total current assets	3,983,785	17,100	8,580	3,358	526	4,200	–	–	94,547	1,000	129,311	4,096,293
	Total assets	4,219,166	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	556,381	4,758,744
Liabilities													
	Non-current liabilities												
	Lease liabilities, non-current	23,435	–	–	–	–	–	–	–	–	–	–	23,435
Current liabilities													
	Lease liabilities, current	28,021	–	–	–	–	–	–	–	–	–	–	28,021
	Other payables	271,443	–	–	–	–	–	–	–	–	–	–	271,443
	Interfund balances	16,803	–	–	–	–	–	–	–	–	–	(16,803)	–
	Total current liabilities	316,267	–	–	–	–	–	–	–	–	–	(16,803)	299,464
	Total liabilities	339,702	–	–	–	–	–	–	–	–	–	(16,803)	322,899
Net assets	3,879,464	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	556,381	–	4,435,845



# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 15. Lease Liabilities

Lease liabilities are presented in the statement of financial position as follows:-

	<u>2022</u> \$	<u>2021</u> \$
Lease liabilities, current	27,903	28,021
Lease liabilities, non-current	<u>58,143</u>	<u>23,435</u>
	<u>86,046</u>	<u>51,456</u>

The related right-of-use assets are disclosed in Note 8.

The weighted average incremental borrowing rate applied to lease liabilities recognised was 1.72% (2021: 1.72%) per annum.

A summary of the maturity analysis of lease liabilities is disclosed in Note 17E.

There were no future cash outflows to which the lessee is potentially exposed that are not reflected in the measurement of lease liabilities above. At reporting year date there were no commitments on leases which had not yet commenced.

The total for lease liabilities and the average effective borrowing rate per year is disclosed above. The fair value (Level 2) is a reasonable approximation of the carrying amount.

Other disclosures on leases:

Apart from the disclosures made in other Notes to the financial statements, amounts relating to leases include the following:

	<u>2022</u> \$	<u>2021</u> \$
Expense relating to short-term leases included in resources expended	<u>-</u>	<u>37,199</u>

### 16. Other payables

	<u>2022</u> \$	<u>2021</u> \$
Other payables and accrued liabilities	<u>392,903</u>	<u>271,443</u>

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 17. Financial instruments: information on financial risks

#### 17A. Categories of financial assets and liabilities

The following table categorises the carrying amount of financial assets and liabilities recorded at the end of the reporting year:

	<u>2022</u>	<u>2021</u>
	\$	\$
<u>Financial assets:</u>		
At amortised cost	<u>4,980,169</u>	<u>4,072,405</u>
<u>Financial liabilities:</u>		
At amortised cost	<u>478,949</u>	<u>322,899</u>

Further quantitative disclosures are included throughout these financial statements.

#### 17B. Financial risk management

The main purpose for holding or issuing financial instruments is to raise and manage the finances for the Centre's operating, investing and financing activities. There are exposures to the financial risks on the financial instruments such as credit risk, liquidity risk and market risk comprising interest rate, currency risk and price risk exposures. Management has certain practices for the management of financial risks. However these are not documented in formal written documents. The following guidelines are followed: All financial risk management activities are carried out and monitored by senior management staff. All financial risk management activities are carried out following good market practices.

There have been no changes to the exposures to risk; the objectives, policies and processes for managing the risk and the methods used to measure the risk.

#### 17C. Fair values of financial instruments

The analyses of financial instruments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 are disclosed in the relevant notes to the financial statements. These include both the significant financial instruments stated at amortised cost and at fair value in the statement of financial position. The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value.

#### 17D. Credit risk on financial assets

Financial assets that are potentially subject to concentrations of credit risk and failures by counterparties to discharge their obligations in full or in a timely manner. These arise principally from cash balances with banks, cash equivalents and receivables. The maximum exposure to credit risk is the total of the fair value of the financial assets at the end of the reporting year. Credit risk on cash balances with banks and any other financial instruments is limited because the counter-parties are entities with acceptable credit ratings.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 17. Financial instruments: information on financial risks (cont'd)

#### 17D. Credit risk on financial assets

For expected credit losses (ECL) on financial assets, the general approach (three-stage approach) in the financial reporting standard on financial instruments is applied to measure the impairment allowance. Under this general approach the financial assets move through the three stages as their credit quality changes. On initial recognition, a day-1 loss is recorded equal to the 12 month ECL unless the assets are considered credit impaired. However, the simplified approach (that is, to measure the loss allowance at an amount equal to lifetime ECL at initial recognition and throughout its life) permitted by the financial reporting standards on financial instruments is applied for financial assets that do not have a significant financing component, such as trade receivables. For credit risk on trade receivables, an ongoing credit evaluation is performed on the financial condition of the debtors and an impairment loss is recognised in profit or loss. Reviews and assessments of credit exposures in excess of designated limits are made. Renewals and reviews of credits limits are subject to the same review process.

Cash and cash equivalents are also subject to the impairment requirements of the standard on financial instruments. There was no identified impairment loss.

#### 17E. Liquidity risk – financial liabilities maturity analysis

The liquidity risk refers to the difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. It is expected that all the liabilities will be paid at their contractual maturity. The average credit period taken to settle trade payables is about 30 days (2021: 30 days). The other payables are with short-term durations. The classification of the financial assets is shown in the statement of financial position as they may be available to meet liquidity needs and no further analysis is deemed necessary.

The following table analyses the non-derivative financial liabilities by their remaining contractual maturity (contractual undiscounted cash flows):

Non-derivative financial liabilities:

	Less than 1 year \$	1 – 3 years \$	3 – 5 years \$	Total \$
<u>2022:</u>				
Gross lease liabilities	30,866	59,178	–	90,044
Other payables	392,903	–	–	392,903
At end of the year	423,769	59,178	–	482,947
<u>2021:</u>				
Gross lease liabilities	28,644	20,392	3,708	52,744
Other payables	271,443	–	–	271,443
At end of the year	300,087	20,392	3,708	324,187

The above amounts disclosed in the maturity analysis are the contractual undiscounted cash flows and such undiscounted cash flows differ from the amount included in the statement of financial position. When the counterparty has a choice of when an amount is paid, the liability is included on the basis of the earliest date on which it can be required to pay.

# OUR FINANCIAL STATEMENTS

## FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

### 17. Financial instruments: information on financial risks (cont'd)

#### 17F. Interest rate risk

Interest rate risk arises on interest-bearing financial instruments recognised in the statement of financial position.

The following table analyses the breakdown of the significant financial instruments by type of interest rate:

	<u>2022</u> \$	<u>2021</u> \$
<u>Financial liabilities with interest:</u>		
Fixed rates	<u>86,046</u>	<u>51,456</u>

Sensitivity analysis: The effect on pre-tax profit is not significant.

#### 17G. Foreign currency risks

Foreign exchange risk arises on financial instruments that are denominated in a foreign currency that is a currency other than the functional currency in which they are measured. Currency risk does not arise from financial instruments that are non-monetary items or from financial instruments denominated in the functional currency as defined in the financial reporting standard on financial instruments: disclosures.

The Centre is not exposed to significant foreign currency risk.

### 18. Changes and adoption of financial reporting standards

For the current reporting year certain new or revised financial reporting standards were issued by the Singapore Accounting Standards Council. None of these are applicable to the Centre for the current reporting year.

### 19. New or amended standards in issue but not yet effective

For the future reporting years certain new or revised financial reporting standards were issued by the Singapore Accounting Standards Council and these will only be effective for future reporting years. Those applicable to the Centre for future reporting years are listed below. The transfer to the applicable new or revised standards from the effective dates is not expected to result in any significant modification of the measurement methods or the presentation in the financial statements for the following year from the known or reasonably estimable information relevant to assessing the possible impact that application of the new or revised standards may have on the Centre's financial statements in the period of initial application.

<u>SFRS No.</u>	<u>Title</u>	<u>Effective date for periods beginning on or after</u>
Various	Annual Improvements to SFRSs 2018-2020	1 Jan 2022
SFRS 8	Definition of Accounting Estimates - Amendments	1 Jan 2023
Various	Amendments to SFRS 1 and SFRS Practice Statement 2: Disclosure of Accounting Policies	1 Jan 2023





## CONTACT US

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## HOW TO GET TO US

Nearest MRT Station: EW23 Clementi

### Bus Services to FRCS FSC (Clementi)

7, 52, 74, 151, 154, 156, 184, 282

### Bus Services to FRCS FSC (West Coast)

30, 51, 78, 143, 176, 282, 285

## OUR OPERATING HOURS

Monday and Wednesday 9.00am to 6.00pm

Tuesday and Thursday 9.00am to 9.00pm  
(6.00pm to 9.00pm -  
on appointment basis)

Friday 9.00am to 5.30pm

## For more information, visit us at



[www.frcsfsc.sg](http://www.frcsfsc.sg)



[www.facebook.com/FRCSFSC](http://www.facebook.com/FRCSFSC)

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